

# Agenda



## Performance Scrutiny Committee - Partnerships

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Date: Wednesday, 26 June 2019

Time: 5.00 pm

Venue: Committee Room 4 - Civic Centre

To: Councillors M Rahman (Chair), D Davies, Y Forsey, J Hughes, S Marshall, R Mogford, T Suller, K Whitehead and M Spencer

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Item	Wards Affected
1	<u>Apologies</u>
2	<u>Declarations of Interest</u>
3	<u>Minutes of Previous Meeting (Pages 3 - 10)</u>
4	<u>Public Services Board - Well-being Plan Annual Report 2018-19 (Pages 11 - 54)</u>
5	<u>Conclusions of Committee Reports</u> Following the completion of the Committee reports, the Committee will be asked to formalise its conclusions, recommendations and comments on previous items for actioning.
6	<u>Draft Annual Forward Work Programme 2019-20 (Pages 55 - 66)</u>

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Date of Issue: Wednesday, 19 June 2019

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# Minutes



## Performance Scrutiny Committee - Partnerships

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Date: 3 April 2019

Time: 5.00 pm

Present: Councillors M Rahman (Chair), D Davies, J Hughes, S Marshall, T Suller and K Whitehead

Lisa Davies (Governance Officer), Rhys Cornwall (Head of People and Business Change), Mark Bleazard (Information Development Manager), James Harris (Strategic Director - People) and Daniel Cooke (Scrutiny Adviser)

In Attendance:

Apologies: Councillors Y Forsey, R Hayat and R Mogford

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### 1 Declarations of Interest

None.

### 2 Minutes of the Meeting held on 6 March 2019

The Minutes of the meeting held on 6 March 2019 were approved as a true and accurate record.

### 3 Shared Resource Service Update

Attendees:

- Matt Lewis – Chief Officer (Shared Resource Service)
- Kath Beavan-Seymour – Assistant Director (Shared Resource Service)
- Mike Doverman – User Support Manager (Shared Resource Service)
- Rhys Cornwall – Head of People and Business Change (Newport City Council)
- Mark Bleazard – Digital Services Manager (Newport City Council)
- Dominic Gibbons – Digital Projects Manager (Newport City Council)

The Head of People and Business Change presented a brief overview of the report to the Committee and highlighted the key areas for consideration. The Committee were advised that the deadlines associated with the Investment Objectives (IO) were out of date and had been updated since the report had been published. An updated report with the new deadline would be circulated for information.

Members asked the following:

- Members commented that they would like more detailed information included in the IO updates, and that the two line updates did not provide sufficient information. Members were advised that most of the IO were linked to others, for instance, IO 8 had strong links to IO 2 and to avoid repetition the information was not included twice.

The SRS Officers accepted that this was not clear in the report and in the future they would look to group IOs together that shared similar information for clarity.

- Members noted that the IO update information included was similar to the information included in last year's report. The User Support Manager used the IO 2 update as an example in their response. The Disaster Recovery solutions, was completed in two phases, the first of the phases had been completed. The second of the phases had been given a two-year plan to be completed in 2021. SRS included information on both phases in the update to show that progress had been made in completing the first phase, and when SRS expected Phase Two to be completed.
- The Committee queried why the IO deadlines had been extended. The Chief Officer advised that Phase Two had a number of priorities, which required assessment prior to work continuing. For example, iTrent was hosted by the Council and would be migrated to SRS shortly. Prior to the migration, preparations had to take place to scope this was timely and went smoothly. Newport had 21 systems, this meant that there was a lot of work that needed to be completed to prepare for each migration and in some cases, a transition to another system which could provide the same or better service at less cost. The initial deadline in 2017 had been indicative only, and the purpose of Phase Twos was to migrate all services to Blaenavon. The Head of People and Business Change outlined the significant capital investment that was required for completion of IO 2.
- Members queried how SRS kept focus on core targets. The SRS concept was to focusing on the needs of the organisation, while maintaining low costs and looking to invest for the future. The change to Microsoft Office 360 was a very expensive project; SRS used the money from that to invest elsewhere to improve services for Newport. SRS was a non-profit organisation and any money that it received or saved an organisation would have been invested back into services improvement and development.
- Members enquired about any potential issues within the partnership, and advised that improvements that could always be made to partnership working, however both parties were committed to this and the partnership was working well. It was advised that both partners meet on a regular basis to discuss any issues and work on the partnership, the dates of which were outlined in the report appendices.

The User Support Manager added that in order to support Newport, all teams and individuals needed to be cross-skilled, allowing them to deal with numerous different issues. There were training plans in place to provide the staff with additional skills, but acknowledged that there would always be new technologies emerging and skills to be learned, this was a process that would be ongoing to provide the best service to the Council.

- Members commended the service on the savings achieved. The Head of Service explained that there had been additional money saved this year as the overall spend was lower than average.

The User Support Manager then advised the Members that Newport's first batch of new laptops had been procured, and SRS were close to having the same devices across all partners. This would further eliminate the need for people and resources to be focused on multiple makes, models and programmes, which allowed a streamlining effect to save money.

- Would the figures for first point of contact decrease, especially with Digital Champions within the Council being able to help with basic queries? The User Support Officer advised that the majority of calls from Newport were for password resets. Once the new platform was rolled out, users would be able to reset their own password, which would decrease the number of calls received.
- Members requested a breakdown for the number of calls on page 45 of the report. Members were advised of the figures that were broken down across the partners by months and whether they were resolved at first contact. In Newport the figures for September and October had remained static, but were expected to increase.
- Members praised the customer service they had received, and wished for this to be feedback to the team in the Council. Members then discussed customer satisfaction surveys, which showed positive responses and feedback in the report. For the small amount of dissatisfied, what were the queries or comments? Members were advised that there was a mix, where all comments were reviewed through the Monthly Delivery Board, but majority are where users were frustrated when systems go down. SRS Officers highlighted the poor response rate to questionnaires, and this was something that they had been looking at ways of improving.

The User Support Manager then advised the Committee that any completely dissatisfied responses to the surveys were contacted directly. It was highlighted that the poor response to surveys coming in had been due to users not wishing to fill out surveys, so the 'smiley face' scale had been brought in, in the hope of increasing the number of respondees.

- Members highlighted of the importance of strong broadband strengths in schools with the focus within the new curriculum on IT use<sup>1</sup>. The current broadband in schools was too weak and prone to issues, which the Committee felt, was a clear issue. Members were advised that SRS offered provisions to schools, however schools were their own entities and some schools were starting to step away from Local Authority provision to try to procure services themselves. SRS had planned on what they would do for schools and were keen to get schools that are out of provision into SRS EDU provision. Members were informed that SRS had hoped that the schools would stay on until SRS could migrate them to the EDU provision. SRS had a timeline for migration, and were open and transparent with schools about the steps needed to get there and the costs once migrated.
- The Committee enquired as to whether SRS had considered inviting Education Representatives onto the SRS board to act as a lead for work with schools. Members also commented that there were some teachers that were digital experts that could help support SRS' efforts to be the preferred education service provider. Members were informed that there were separate infrastructures for corporate services and education services, although there were strategy groups in each authority working towards bringing schools into partnership with SRS.

The Chief Officer explained that the Head of Education had been involved in conversations and was keen for more schools to join SRS. The SRS Officers explained that the Welsh Government had negotiated a deal with Microsoft, and part of this deal included SRS provided Microsoft related services would be free to schools. Only schools in partnership with SRS could take advantage of this.

Members suggested that links were actively strengthened with Schools.

- School cluster work was discussed and Members asked were there any individual schools moving away? The Chief Officer advised Members the cluster work did work well, and gave an example that when Newport High School stepped away, the primary schools in the cluster followed. This seemed to be the case elsewhere; the primary schools followed the lead of the secondary school in the cluster. SRS were taking advantage of the cluster set up by basing staff in secondary schools in a cluster whose responsibility it was to cover that school and any primary schools in the cluster.
- Members asked for an overview of what the attendees view was on the advantages and disadvantages of working in partnership. The Chief Officer advised that the foundation of the partnership was trust, which was needed in order to collaborate effectively. However, decision making was more complex. The Head of People and Business Change explained there was a willingness of the other partners to work together. The Council had been clear about sharing infrastructure, systems and applications from the outset. The User Support Manager then advised that a good partnership was reliant on effective compromise.
- Members were advised effort by staff to bring in the new Microsoft 360 system online, as well as the Member and staff mobile phones.
- Members asked if there was an update on Caerphilly Council joining SRS. Members were informed that a meeting had taken place but that discussion were ongoing.
- Members discussed high priority calls on page 63 of the report, with Newport having seven over the year but Torfaen over 20. Members were told that Torfaen log finance calls at Priority 1 in order for the query to be raised, which was the historical way to log these type of calls. The new system will address this and the number of high priority calls would come down.
- Members spoke of the importance of getting a Business Continuity Manager in place. Recruitment had taken place and a successful candidate with a background in this area had been recruited. This would have allowed the partners to share learning across the all continuity meetings.

The Chair thanked the Officers and representatives of SRS for attending.

### **Conclusion - Comments to the Cabinet**

The Committee noted the Shared Resource Service Update and agreed to forward the minutes to the Shared Resource Service as a summary of the issues raised.

The Committee wished to make the following comments to the Shared Resource Service:

1. The Head of People and Business Change will provide an updated report to the Committee for information.
2. The Committee recommended that the Investment Objectives were made clearer and their relevance to other Investment Objectives is highlighted.
3. The Committee recommended that the SRS included Education Digital Leaders either on their different boards or as an agenda item, the aim of this is to improve the service for schools and education providers.

4. The Committee requested a timeline to be provided for SRS developing the Education Infrastructure.
5. The Committee requested that SRS provide an action plan for how they aim to achieve each of the Investment Objective and present back to the Committee in 6 months' time.
6. The Committee were concerned that the finances of SRS were not reported adequately back to Members. Scrutiny Advisers were requested to establish how the finances of SRS were monitored and report to the Committee.
7. The Committee felt that overall the performance of SRS was positive, with nearly all of the measures in GREEN, and hoped that with future streamlining all the measures would be GREEN.

#### 4 Regional Area Plan 2018-19 Summary Update

Attendee:

- Phil Diamond – Regional Partnership Board Regional Team
- Roxanne Green – Regional Partnership Board Regional Team
- James Harris – Strategic Director - People

The Strategic Director – People advised the Committee that the Head of Children & Young People Services and the Head of Adult and Community Services had sent their apologies for the meeting. The Director continued to present a brief overview to the Committee and highlighted their key areas for consideration. The Director explained that the Regional Partnership Board was very significant for Newport and the region, and was a partnership that not only delivered services, but also drove change and improvement for the all parties involved.

Members asked the following:

- Members were pleased to see the budget on page 79 of the report. It was asked how the budget was shared out, and if there was a summary for Newport. The Officer advised that Newport had been given a £1,300,000 investment. The funds for the emerging financial year had not yet been fully committed, so the report was not a full picture of what each area had. It was also noted there were various funding streams, such as Dementia Friends funding.

The Strategic Director explained that the challenge for Newport was making sure that Newport was appropriate proportion of services, which he believed it was. The Regional Area Team took a holistic view and approach to how care was delivered across Gwent. Newport in some instances got less than a proportional share and others get more, but this was determined on the needs of the area. There was a give and take by all of the regions in Gwent, although Newport did get a fair share.

- The Committee discussed the number of people who had received the Attachment Training, and Members asked if they could be given details on the number of people in Newport who have received the training. The Officer advised that a quarter of staff had reported for training. The details were available to be seen by the public across Gwent, as such include all of Gwent, but the Officer instructed the Members that a report just for Newport could be provided.

Member enquired about the procurement of the training provided by the Regional Area Team. The Officer explained that the Attachment training, in particular, had been funded through the ICF. This might not have been brought into Newport had it not been for partnership working. The training had been in high demand, as there were only 20 places per training session. The Regional Area Team would have liked to have been able to deliver the training to every Social Work Team and health partner, but due to funding restraints, this was difficult. After the training, what normally followed was a 'Train the Trainer' session. The Regional Area Team hoped that the 'Train the Trainer' would allow every team to have some access to the training through Team Members who were able to pass on their knowledge.

The Strategic Director informed the Committee of the different types of procurement, and gave the example of a regional wide procurement process would be led by a single organisation, then run through the procurement channels. The Regional Area funding was funnelled through the Health Board.

- The Members enquired if the Regional Partnership included the voluntary sector, and could the attendees describe where the voluntary sector had been effectively included. The Officer advised that the voluntary sector were included in decision-making forums, and gave the example of the creation of the Dementia party based workshops. Those workshops based in Newport were some of the best attended. The Officers explained that the voluntary sector's voice was heard around the table at an operational level and a strategic one, and had board representatives at a strategic level. Voluntary sector organisations were included to be an advocate for the Gwent residents, ensuring their needs were met.
- Members enquired whether there were many volunteers available to support projects. Officers were unsure of the actual number of volunteers, but there were large numbers of volunteers available to support initiatives. The Regional Area Team have met with schools who had had young people who volunteered, this volunteering had in some cases counted towards their grades.
- Members wished to know how we assured good partnership working and how challenges were met together, and what challenges were there moving forward. The Officer explained that there was a real will and positive enthusiasm around the board to move forward together; this was from all partners including the Health Board, voluntary organisations and Local Authorities. The Attendees stated that it was fair to say that Gwent was recognised to have one of the strongest regional partnerships in Wales.

The Strategic Director advised that at a strategic level there was the usual challenges and disagreements, of which you would normally expect, but nothing more than that. They channelled the mutual respect into working practices, jointly constructed work and programmes supported good partnership working.

There were difficulties associated with funding responsibility, and again relating to individual or specific cases, in particular when funded by Local Authority or Health Board. Different approaches were driving change, which was further strengthening the partnerships. An example of how the partnership working had influenced other areas of practice included a new type of panel where the Local Authority and Health Board engaged independently. At this panel, the Health Board agreed to fund the care of a child with complex needs, whereas a year ago they might have refused because they believed it was the remit of a Local Authority Social Services department.



- Members asked whether there were theme leads in the organisations, for example, a Mental Health theme lead. The Officer advised that in the Regional Group there were six PSB Managers across the Local Authority and partners. The Regional Area Team explained that they engaged with the Newport Citizen Panel when planning in order to avoid duplication, and ensuring resources were used effectively. Members were informed that in some areas, including improving mental health and increasing employment levels, the work done by the PSB was vital and had a significant impact on the work the Regional Area Team had undertaken.

Members then asked if this was the same with voluntary organisations. Members were told that six voluntary partners came together as a consortium when a single provider for a service could not be found. The service was a flexible respite care provider and when no suitable provider could be found, the Regional Area Team offered local care providers the opportunity to work in partnership, of which six did.

- How was working with communities and community groups fed into the performance outcomes, and how was it monitored? The Officer advised that this had been recognised by the Regional Partnership Board as an area needing to be strengthened. When funding a service or provision, feedback by service users is important, but there was a deficit. This deficit had been acknowledged as something to be developed. Members were informed that recruitment was currently taking place for a team member with the responsibility for this area.
- Members commented that it might be useful for Councillors to be involved as they are working closely with communities. The Officer advised that this was a good partnership structure to be built on and they would look at ways of including Councillors in future.
- The Committee were concerned about how long the 60 million pound funding was sustainable for? Members were advised that the 60 million was for a 2-year period, and was not designed to be sustainable year on year. The primary reason for the funding was to drive and instigate changes to working practices across the region, with the ultimate goal being effective partnership working.
- Members advised that sometimes carers were left out and needed support. Officers responded that there had been revised ICF guidance, which required regions to have carer initiatives.

The Chair thanked the Officers and Representatives from the Regional Area Team for attending.

## **Conclusions**

The Committee noted the Regional Area Plan 2018 / 19 Summary Update and agreed to forward the minutes to the Regional Partnership Board as a summary of the issues raised.

The Committee wished to make the following comments to the Regional Partnership Board:

1. The Committee commended the Regional Area Team for their work, especially those areas of best practice and the work done to avoid duplication.

2. Work needed to be done on the methods of evaluating and evidencing the work completed with the use of the funding. The Strategic Director - People would provide the Committee with this information.
3. The Committee requested an all member seminar on the ICF and the services it funds in Newport.
4. The Committee requested that the Regional Area Team change the format of their Regional Area Plan on their website from MS Publisher to make the document more user friendly and accessible.
5. The Committee requested more Newport specific examples and references were provided to the Committee.
6. The Committee requested the Regional Area Team provide the Committee with a quarterly report on the performance against the plans objectives.

## 5 Scrutiny Adviser Reports

Attendees:

- Daniel Cooke (Scrutiny Adviser)

### a) Forward Work Programme Update

The Scrutiny Adviser presented the Forward Work Programme, and informed the Committee of the topics due to be discussed at the next committee meeting:

**Wednesday 5 June 2019**, the agenda items;

- EAS Contribution – Financial Year 2018-19
- Value for Money Model for Commissioning Arrangements
- Draft Annual Forward Programme

### b) Action Arising

The Scrutiny Adviser advised the Committee of the actions that have been completed and that he would chase up information on the school categorisation matrix from the EAS Business Plan 2019-20.

### c) Information Reports

None

### d) Scrutiny Letters

None

The meeting terminated at 7.50 pm



# Scrutiny Report

## Performance Scrutiny Committee - Partnerships

### Part 1

Date: 26 June 2019

**Subject Public Services Board  
Well-being Plan Annual Report 2018-19**

**Author** Scrutiny Adviser

The following people have been invited to attend for this item:

Intervention:	PSB Intervention Lead Invitee:
The Newport Offer	Will Godfrey (Newport City Council)
Strong Resilient Communities	Supt Ian Roberts (Gwent Police)
Right Skills	Gary Handley (Coleg Gwent)
Green & Safe Spaces	Ceri Davies (Natural Resources Wales)
Sustainable Travel	Ceri Doyle (Registered Social Landlords)

## Section A – Committee Guidance and Recommendations

### 1 Recommendations to the Committee

The Committee is asked

- The Committee is asked to consider the Wellbeing Plan Annual Report attached as **Appendix 1** and determine if it wishes to make any comments to the Public Services Board.
- To note the minutes of the Public Services Board held on 11 June 2019 will be separately circulated to the Committee once approved.

## **2 Background**

### **Well-being Assessment**

- 2.1 The statutory guidance on the Well-being of Future Generations (Wales) Act 2015 (WFG Act) 'Shared Purpose – Shared Future' sets out a requirement for each Public Services Board (PSB) to prepare and publish an assessment of the state of economic, social, environmental and cultural well-being in its area no later than a year before it publishes its local well-being plan. One Newport PSB published its Local Well-being Assessment (now called the Community Well-being Profile) on 3 May 2017 and Members may recall that the Committee received it for information on 26 July 2017, as required by the statutory guidance.

### **Well-being Plan**

- 2.2 The Guidance also requires that the Local Well-being Plan must be published no later than 12 months following each local government ordinary election. The Committee may recall receiving the Consultation draft of the Local Wellbeing Plan on 10 January 2018 and submitted its consultation response. Following the consultation, proposed amendments were presented to the PSB and agreed on 13 March 2018. The PSB agreed the final version of the Well-being Plan 2018-23 at the meeting on 1 May 2018 and in accordance with the statutory requirement that the PSB sends a copy of the final report to the Council's designated Scrutiny Committee for Partnerships this Committee received the final Plan at its meeting on 20 June for information. *(For information, a link to the Well-being Plan 2018-23 is provided in Section 7 of this report in the Background Papers.)*

### **Briefing upon Well-being Plan and Well-being Assessment**

- 2.3 Members of the Committee may recall the Briefing provided upon Well-Being Plan and Well-Being Assessment Update in November 2018. *(For ease of reference, a link to the Briefing is provided in Section 7 of this report in the Background Papers.)*

### **Mid-Year / Quarter 2 Update**

- 2.4 The Committee received its first report from the PSB reporting progress on delivery of the Well-being Plan 5 Interventions to this Scrutiny Committee at the Mid-Year point in January 2019. As the initial report, each intervention was at different stages, and while some interventions were narrative based, the development of a dashboard for each intervention, in line with the example provided for Sustainable Travel in Appendix 1 was planned for future performance reports. The Committee questioned the Intervention Leads and made a number of comments upon the development of future performance reporting. *(For information, a link to the Minutes of the meeting held on 9 January 2019 is provided in Section 7 of this report in the Background Papers.)*

### **The Annual Report**

- 2.5 The Statutory guidance on the Well-being of Future Generations (Wales) Act 2015 requires Public Services Boards to prepare and publish a report detailing the progress made towards meeting local well-being objectives no later than 14 months after the publication of its first local Well-being Plan, to enable the board to report on the full year's activity. The PSB must send a copy of its annual report to Overview and Scrutiny.
- 2.6 The Future Generations Commissioner has set out nine expectations to be reflected in Annual Reports as summarised below:

<b>Expectation:</b>	<b>Summary:</b>
<b>1) Well-being objectives and goals</b>	What are our well-being objectives and steps and how did we choose them using the well-being goals and the five ways of working?
<b>2) Sustainable development principle</b>	How have we considered the five ways of working?
<b>3) Looking ahead</b>	What are our ambitions for 5,10,15,25 years and beyond?
<b>4) Tracking progress</b>	How are we tracking progress and what progress has been made? Have we adopted any new ways of tracking progress?
<b>5) Applying and implementing the Act</b>	How has the Act adapted the way we are working?
<b>6) Self-reflecting</b>	How has this process gone so far? What are the areas for development?
<b>7) Collaboration with other public bodies</b>	How are we working together to meet the objectives?
<b>8) Accountability</b>	How will we be scrutinised?
<b>9) Making your reports clear</b>	Is the report accessible to a range of readers?

*(For information more detail is provided in Section 5: Supporting Information and a link to the full expectations included in the Future Generations Commissioner's Annual Report "Well-being in Wales: the journey so far" is provided in Section 7 of this report in the Background Papers.)*

2.7 The Well-Being Plan Annual Report was produced in the format of the Well-being Plan and in line with the Future Generations Commissioner's expectations and on 15th May 2019, was discussed by the Strategy & Performance Board and the following recommendations were agreed:

- Each intervention needs to be more integrated and acknowledge links to the other interventions and partnerships e.g. Safer Newport.
- The 5 Ways of Working could be a composite and show how it flows throughout the five interventions e.g. a section at the end.
- The report sometimes focusses on processes and should be reworded to emphasise the outcomes reached.
- The performance measures included could be improved, with the potential of using well-being scores / rating to support this in the future. e.g. Thriving Places Wales Index.
- Stakeholder feedback might also be more useful. e.g. Right Skills.
- The numbers related to each well-being plan step should be added to each intervention section.
- The inclusion of photos would also enhance the report.

The changes were made to the report and the final draft includes the following chapters:

- Chapter 1: Background
- Chapter 2: The Plan
- Chapter 3: Intervention Progress
  - The Newport "Offer"
  - Strong Resilient Communities
  - Right Skills
  - Green & Safe Spaces
  - Sustainable Travel
- Chapter 4: Sustainable Development Principle
- Chapter 5: Performance, Governance & Accountability

- 2.8 *The Committee is reminded that while the Intervention Leads are Public Services Board Members, some have not attended Scrutiny Committee previously. Although the Intervention Leads are from individual organisations, they have been invited as the Lead(s) for the specific Intervention they are leading on in partnership as Public Services Board Members and scrutiny questions should focus on their related partnership Intervention and not on individual organisations.*

### 3 Information Submitted to the Committee

3.1 The following are attached for the Committee's consideration:

- a) Public Services Board Well-being Plan Annual Report (**Appendix 1**)

### 4. Suggested Areas of Focus

#### Role of the Committee

**The role of the Committee in considering the report is to:**

- Take a look back at how the Partnership has performed in its delivery of the Well-being Plan in its Annual Report ;
- Assess the content of the PSB's Annual Report in line with the expectations from the Commissioner.
- In drawing its conclusions, the Committee should assess:
  - What was the overall conclusion on the information contained within the Annual report?
  - Is the Committee satisfied that it has had all of the relevant information to base a conclusion on the delivery of the Well-being Plan at the Year End point?
  - Does the Committee wish to make any Comments to the Public Services Board?

## 4.2 Suggested Lines of Enquiry

Scrutiny's role in receiving the Annual Report is to hold the PSB to account for how it is taking steps to meet its objectives within the Well-being plan, and ensure that it is demonstrating the sustainable development principle in everything it does.

When considering the Annual Report and determining what questions it may wish to ask of the PSB, the Committee should consider the following:

### **Wellbeing Objectives and Goals**

1. How much progress has been made towards meeting each of the 5 integrated interventions? Does the information contained within the report give you a clear indication as to the progress?
2. Have the steps been delivered within the timescales? Has it gone as planned?
3. Does the report demonstrate how has the PSB has evaluated its own progress?
4. Does the report demonstrate how have service user experiences being used to assess progress?
5. How will you the PSB know when it's met its objectives? And how is it going to get there?
6. How are the PSB demonstrating how it is using collaborative working to achieve the steps in each intervention?

### **Tracking Progress**

7. Have there been any barriers that have affected delivery of the plan that need further exploration and explanation?
8. Does the report give examples of how the Well-being Objectives have been delivered in accordance with the 5 ways of working?
9. How is the PSB meeting its duties around equality and promoting the welsh language?
10. Does the report give you a clear indication of how is the PSB working differently now compared to before the Act was in place?

### **Self-Reflecting**

11. How far have the PSB's expectations been met?
12. What lessons has the PSB learnt as a result of progress to date?
13. How will these lessons be incorporated into the PSBs planning cycle and how the PSB operates as a partnership?

## Section B – Supporting Information

### 5 Future Generations Commissioner Guidance

- 5.1 The Future Generations Commissioner has produced Guidance on what she would expect to see within the Well-being Plan Annual Report. The Scrutiny Committee can use this as a framework to evaluate how effectively the Plan meets these expectations. The following is extracted from the Guidance for reference:

	What you would expect to see:
<p><b>Expectation 1:</b> Well-being Objectives and Goals</p>	<p>Public Bodies must clearly set out their well-being objectives and the steps they are taking to meet them. This must include how the 5 ways of working and the 7 national well-being goals have been used to inform the setting of the objectives and steps.</p> <p>But this does not exhaust the duty of public bodies. The Act clearly makes setting objectives and steps a means but not the only means, of discharging the sustainable development principle.</p> <p>How does the organisation intend to maximise its contribution to the seven national wellbeing goals and reference the seven core areas of change in the statutory guidance?</p> <p>Public Bodies must provide information on how resources have been used to take the steps to meet their objectives.</p>
<p><b>Expectation 2:</b> Sustainable Development Principle</p>	<p>Annual reports should describe how the PSB is making sense of its duty to use the sustainable development principle and articulate how this fits with other legislative duties (or direct the reader to more information), their corporate objective, business planning and operational services.</p>
<p><b>Expectation 3:</b> Looking ahead</p>	<p>Whilst recognising that change takes time, public bodies must set out what successfully meeting their objectives would look like and an ambition of where they would like to be in 5,10,15, 25 years or beyond.</p>
<p><b>Expectation 4:</b> Tracking Progress</p>	<p>Public bodies must explain in their Annual reports how far they have taken steps to meet their objectives, how effective these steps have been, how they are tracking progress and how they are adopting new ways of demonstrating progress.</p>
<p><b>Expectation 5:</b> Applying and implementing the act</p>	<p>Annual reports must set out how the seven corporate areas of change in the Guidance of the act have begun to adapt their ways of working, describe how decisions have been affected by applying the Act, provide examples of what is its they are doing differently and what they plan to do next. It is critical that public bodies celebrate these simple changes in their annual report and future wellbeing statements.</p>
<p><b>Expectation 6:</b> Self-Reflecting</p>	<p>Public bodies should critically revisit their wellbeing objectives and consider how fit for purpose they are one year on. Where objectives have been reviewed and changes, this should clearly be explained in the context of the five ways of working and seven national wellbeing goals. Reports should be self-reflective, describe how the act has been applied and explain the tensions of trying to apply it and lessons learnt from using the Act.</p>
<p><b>Expectation 7:</b></p>	<p>As PSB's publish their well-being plans, I expect to see how public bodies are working together to contribute to the PSB's well-being objectives. This may</p>



Collaboration with other public bodies	also require public bodies to review their objectives. Explaining this thought process and showing their workings are part of the culture change needed to make the Act a reality.
<b>Expectation 8:</b> Accountability	Annual Reports must provide evidence of how public bodies are being held to account by the public, Elected Members and PSB members in taking steps to meet their wellbeing objectives and using the sustainable development principle in everything they do.
<b>Expectation 9:</b> Making your reports clear	Public bodies should be doing simple things like dating documents, explaining the status of publications and keeping the information simple avoids confusion, helping people get involved. They should also be involving people in compiling, writing and presenting reports.

## 6 Links to Council Policies and Priorities

- Summarise how this report aligns with Council priorities – in particular the Corporate Plan and wellbeing objectives:

<b>Well-being Objectives</b>	Promote economic growth and regeneration whilst protecting the environment	Improve skills, educational outcomes & employment opportunities	Enable people to be healthy, independent & resilient	Build cohesive & sustainable communities
<b>Corporate Plan Commitments</b>	Thriving City	Aspirational People		Resilient Communities
<b>Supporting Function</b>	Modernised Council			

## 7 Background Papers

- [Welsh Government Guidance - Shared Purpose - Shared Delivery](#)
- [Welsh Government Guidance for Local Authority Scrutiny Committees on the Scrutiny of Public Services Boards](#) (Issued August 2017)
- [One Newport Public Service Board Wellbeing Plan 2018-23](#)
- [Report to the Public Services Board held on 11 December 2018 \(Agenda Item 7 refers\)](#)
- [Well-being Plan and Well-being Assessment Update Nov 18](#)
- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan 2017-22](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 26 July 2017](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 10 January 2018](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 20 June 2018](#)
- [Minutes of the Performance Scrutiny Committee – Partnerships Meeting on 9 January 2019](#)
- [Future Generations Commissioner’s Annual Report: Well-being in Wales: the journey so far](#)

Report Completed: June 2019

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NEWPORT'S  
WELL-BEING PLAN 2018-23

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Annual Report 2018-19







Forward from the Chair (Cllr Debbie Wilcox) & Deputy Chair (Ceri Davies) to be added.

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## CHAPTER 1: BACKGROUND

### Introduction

This is the first Annual Report of [Newport's Local Well-being Plan 2018-23](#). This report covers partnership work that has taken place during the period of May 2018 to March 2019.

The Annual Report is produced following the Well-being Plan's first year of implementation and each subsequent year during the lifespan of the plan. This overview provides the opportunity for the Public Services Board to review progress against each of the five interventions that we those to work on using the following framework:

- What steps are the interventions working towards in the first 5 years?
- How have the interventions performed against the measures?
- Examples of best practice
- Looking ahead

### Well-being of Future Generations (Wales) Act 2015

The [Well-being of Future Generations \(Wales\) Act 2015](#) is about improving the social, economic, environmental and cultural well-being of Wales. It is to ensure that public bodies listed in the Act think more about the long-term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach.

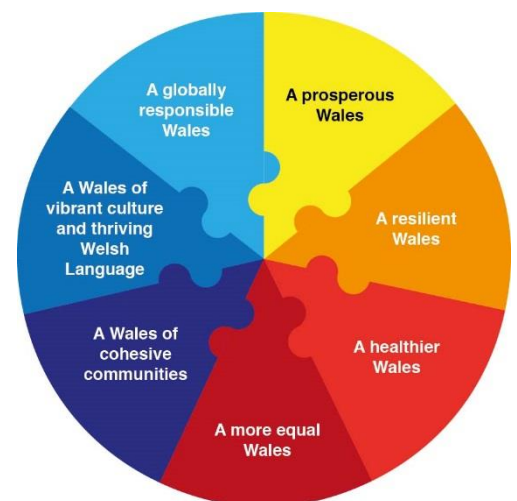
The Act sets out a “sustainable development principle” which is about how the public bodies listed in the Act should go about meeting their well-being duty under the Act.

The principle is made up of five ways of working that public bodies are required to take into account when applying sustainable development.



The Act sets seven well-being goals, which together provide a shared vision for the public bodies listed in the Act to work towards. These goals must be considered as an integrated set of seven to ensure that the relevant links are made in the context of improving the economic, social, environmental and cultural well-being of Wales.

In addition to the well-being duty placed on listed individual public bodies, the Act also sets a well-being duty on specified public bodies to act jointly via public services boards (PSBs) by contributing to the achievement of the well-being goals.



## What is the One Newport Public Services Board (PSB)?

The Act establishes a statutory board known as the [Public Services Board](#) in each local authority area. In Newport, the One Newport Public Services Board (PSB) brings together the city's public service leadership and decision makers. The membership includes four statutory partners and a wide range of invited partners, which are as follows:

- Newport City Council
- Natural Resources Wales
- Aneurin Bevan University Health Board
- South Wales Fire & Rescue Service
- Coleg Gwent
- Gwent Association of Voluntary Organisations
- Heddlu Gwent Police
- Newport City Homes representing the registered social landlords
- Newport Live
- Newport Youth Council
- Newport Third Sector Partnership
- Police & Crime Commissioner for Gwent
- Probation Service
- Public Health Wales
- University of South Wales
- Welsh Government

Collectively members of the PSB are responsible for developing [Newport's Well-being Plan 2018-23](#) with the support of the wider partnership across the city.

## What is the Local Well-being Plan?

The five-year [local well-being plan](#) was published on the 3 May 2018 and sets out the PSB's priorities and actions until 2023 to improve the economic, social, environmental and cultural well-being of Newport. The plan sets out local well-being objectives, priorities and steps that the board proposes to take to meet the objectives and is the main work-plan and focus of the PSB.



## CHAPTER 2: THE PLAN

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### One Newport PSB Well-being Plan

In developing the plan we utilised the [Community Well-being Profiles](#), which were produced during an [assessment of local well-being](#). These profiles enabled PSB members working with other partners and professionals to agree thirteen main priorities that form the basis of the plan, which were as follows:

#### Economic Well-being

1. *Improve the perceptions of Newport as a place to live, work, visit and invest*
2. *Drive up skill levels for economic and social well-being*
3. *Support regeneration and economic growth*

#### Social Well-being

4. *Provide children and young people with the best possible start in life*
5. *Long and healthy lives for all*
6. *Ensuring people feel safe in their communities*
7. *People have access to stable homes in a sustainable supportive community*

#### Cultural Well-being

8. *People feel part of their community and have a sense of belonging*
9. *Participation in sports and physical activity is important for people's well-being*
10. *Participation in arts, heritage and history is important for people's well-being*

#### Environmental Well-being

11. *Newport has a clean and safe environment for people to use and enjoy*
12. *Improve air quality across the city*
13. *Communities are resilient to climate change*

### Our Well-being Objectives

The well-being plan was required to set out local well-being objectives and the steps that we proposed to take to meet the objectives. In line with the five ways of working four well-being objectives were developed that deliver against multiple well-being goals and encompass the thirteen priorities identified.

The well-being objectives agreed by the PSB were:

1. *People feel good about living, working, visiting and investing in Newport*
2. *People have skills and opportunities to find suitable work and contribute to sustainable economic growth*
3. *People and communities are friendly, confident and empowered to improve their well-being*
4. *Newport has healthy, safe and resilient environments*

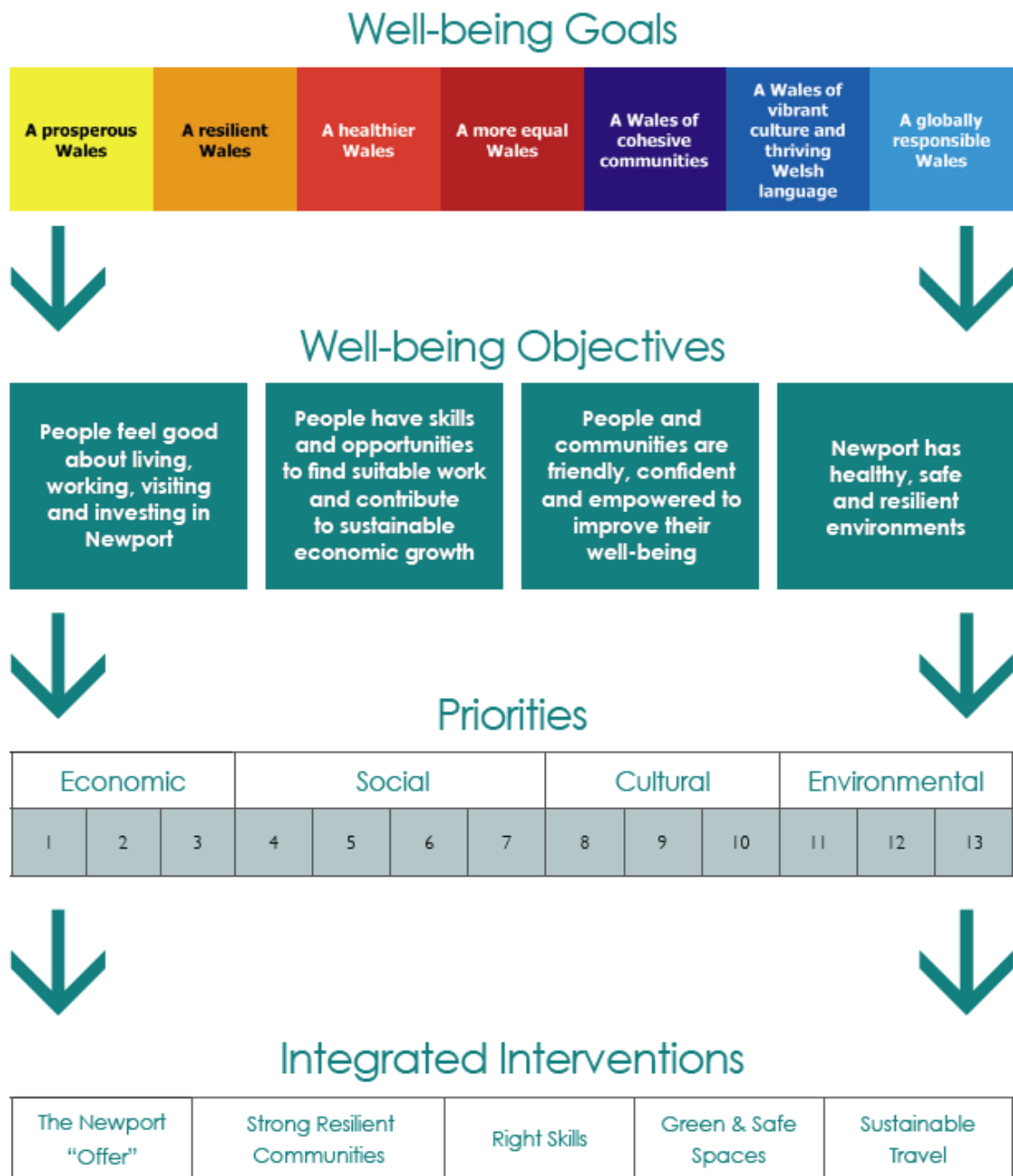
Rather than rationalising the priorities we identified five crosscutting interventions that would span these priorities and maximise the contribution to all the Well-being Goals and objectives. The interventions chosen were:

- *The Newport “Offer”*
- *Strong Resilient Communities*
- *Right Skills*
- *Green and Safe Spaces*
- *Sustainable Travel*

Progress against each of the Interventions is detailed in the next chapter.

## One Newport PSB Local Well-being Plan Structure

This structure shows how the goals, objectives, priorities and interventions link together.



## The Newport “Offer”

The Newport “Offer” should attract and retain people and businesses to the City, recognising that desirability to work and live in the City is the result of the “complete package” including employment, housing solutions, infrastructure, environment, cultural opportunities and public services.

### Which Well-being Goals does this contribute to?



A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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### Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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### What progress have we made towards the steps we agreed in the plan?

**Step 1:** *Lead on developing the vision and offer for the city, in partnership with the Newport’s diverse community and business*

We are working closely with the private sector in developing and promoting the Newport “Offer”. This includes work on destination management and working alongside the Newport Economic Network on this element of the Well-being Plan.

In January, we took part in the Newport City Round Table event held at the Celtic Manor Resort. The event brought together leaders from industry, business and academia to discuss ways for Newport to take advantage of emerging economic opportunities.

We undertook surveys through Involve Newport Citizens Panel and using bus Wi-Fi to assess residents’ perceptions of Newport. We will use this information as a baseline going forward to assess changes in local peoples’ perceptions of the city as a place to live.

**Step 2:** *Working in partnership, promote the city’s considerable benefits as a place to live, work, visit and invest, increasing city pride / sense of belonging and supporting economic growth (greater focus by PSB members on positive city promotion through social media)*

We are creating a new website for the City of Newport promoting the city as a place to live, work and visit. We expect to launch the new website in summer 2019.

Work has also begun on developing an investment brochure for the city. This is the starting point for a suite of marketing to be used across different sectors.

Destination management is also a key area of development for the Newport “Offer”. Destination management is the co-ordination and delivery of the many facets that enhance the visitor experience, with the aim of benefiting residents, businesses and our environment to bring about effect sustainable growth for the visitor economy. We will create a plan as a shared statement

## What progress have we made towards the steps we agreed in the plan?

	<p>of intent amongst the relevant stakeholders identifying the roles, responsibilities and actions of the different partners in managing the destination. A stakeholder workshop is planned for early summer 2019 to develop the plan.</p>
<p><b>Step 3:</b> <i>Work with high profile, successful Newport people, organisations and anchor businesses to act as positive ambassadors / champions for the city, and inspire self-belief and confidence in young people and the wider community</i></p>	<p>This is an area for development in 2019/20.</p>
<p><b>Step 4:</b> <i>Attract and use major events to promote Newport and its diverse culture, promote participation and contribute to the local economy.</i></p>	<p>Partners have come together on plans to deliver the British Transplant Games, Newport Food Festival and the Big Splash in 2019.</p> <p>The Newport Marathon was a great success in April with an expected contribution of £1.1M to the local economy and a similar amount raised for charities. The route of the Marathon showcased Newport's tourism, heritage and green assets and took in the city centre to ensure benefits to business. On the back of its success, a date has already agreed for a Newport Marathon in 2020.</p>
<p><b>Step 5:</b> <i>Work in partnership and adopt preventative approaches to ensure effective city centre management</i></p>	<p>We have been working with the Safer Newport partnership in a preventative way to support city centre management including creating a safer environment in the daytime, evening and night-time. The first city centre action day was held in October 2018 with a wide range of partners involved in tackling issues and engaging with the public.</p> <p>We are also working with the Business Improvement District (BID) and other partners to improve the safety of the area in and around St Paul's Walk, with a view to developing green initiatives including a community garden that design out crime.</p> <p>PSB partners are also investing in the city centre through relocating operations, supporting expansion of the National Software Academy, creating new homes, diversifying the offer within Newport Market and bringing heritage asset Market Arcade back into productive use.</p> <p>Major investments such as the Wales International Convention Centre at Celtic Manor Resort and regeneration programmes in the city centre have created the impetus for further growth. This has included significant developments including transformation of the vacant Chartist Tower into a luxury hotel, a restaurant, office and retail space in the heart of Newport City Centre, and the creation of grade A office accommodation at the former Royal Mail building close to the railway station.</p>
<p><b>Step 6:</b> <i>Support the development and consumption of local clean</i></p>	<p>The sustainable travel intervention section details the work that is underway relating to Electric Charging Points and Low Emission Vehicles.</p>

## What progress have we made towards the steps we agreed in the plan?

energy (local carbon economy) within PSB organisations and the city.

We have undertaken a scoping study looking for opportunities for heat networks across the city.

## How have we performed against our measures?



Key Performance Measures	Target	Actual	RAG
% people saying Newport is a good place to live (Mar 2019)	45%	52%	Green
% city centre users feeling safe in the daytime* (Dec 2018)	-	60%	
% city centre users feeling safe in the evening* (Dec 2018)	-	46%	
% city centre users feeling safe in the night-time* (Dec 2018)	-	41%	

\*similar data has been collected for several years but changes in the way the indicator is collected means back-data is not available. This year's data will be used as a baseline.

## Examples of best practice

There is a need to continue to shape and deliver positive change for the city centre. A number of key strategic properties are currently vacant or underused. With commercial interest now at an unprecedented high following major regeneration and the ending of the Severn Bridge tolls, there is an opportunity to bring these properties back in to use and realise their value as a means of long-term growth for the City.



The Chartist Tower, is one of the most prominent buildings in Newport as it is centrally located and dominates the skyline, but has stood empty for several years and its dated looks are becoming an eyesore. Changing the building from office to hotel space was identified as the best redevelopment option, due to its proximity to the main leisure and shopping facilities, and in anticipation of increased demand for accommodation from the International Convention Centre Wales at the Celtic Manor, which will open its doors in the Autumn of 2019. The Cardiff Capital Region Plan highlights the development of tourism as a key way of increasing economic productivity across the region, regenerating and reinvigorating places, creating jobs and improving wellbeing. The International Convention Centre and hotel at Chartist Tower will play a

central role in achieving this.

The Chartist Tower is a mixed-use development and along with high quality hotel space also includes conferencing facilities, office, retail space and an open air restaurant. The scheme has received vital public sector funding and support from Welsh Government and Newport City Council to leverage private sector investment. It will complement the regeneration of the city centre; contributing to the diversification of the economy and creating, much needed visitor accommodation and high quality office space. The prime location of this site and proximity to public transport networks means that it does not require its own car parking spaces and will contribute to the One Newport vision for promotion of

## Examples of best practice

*Sustainable Travel* options. The ambitious new design will create a worthy new landmark on the Newport skyline helping to breathe new life into the city centre with considerable well-being benefits.

## Looking ahead

We are currently bringing together key partners to work on this intervention. In the near future we will be organising activities for summer 2019, launching the Newport destination website and facilitating a destination management stakeholder event.

We will continue to explore new opportunities for major events in the city working with Welsh Government Major Events Unit. We will also develop a calendar of events to take place throughout the year.

Once our marketing materials are in place, we intend to work with high profile, successful Newport figures to motivate and inspire local people, engendering pride and positivity.

We also need to focus activity around supporting and developing a low carbon economy in the coming year.

# Strong Resilient Communities

Working with the community and a range of organisations to identify assets and needs, developing a targeted preventative, place based approach with local communities that considers the long-term and empowering local people to lead and develop their own local community

## Which Well-being Goals does this contribute to?



A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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## Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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## What progress have we made towards the steps we agreed in the plan?

**Step 1:** Build on the positive work already undertaken in the Pillgwenlly area and work with local people to:

- Identify resources and needs within that community. Aspects to consider will include community strengths and assets, cohesion & engagement, health, well-being, employment, skills, environment, safety, appropriate housing, arts, heritage, sports and Welsh language
- Develop and implement an action plan with a preventative focus that is owned by both the PSB and the community.

Work to address crime and antisocial behaviour issues in Pillgwenlly is progressed through Safer Newport. Enforcement work is taking place based on intelligence. Sex work has also been identified as an area for concern and is being looked at citywide, targeting on local areas.

Since 2017, a partnership approach to tackling local issues in Pillgwenlly has been developed. The work has focused on improving well-being of the local community, addressing crime and antisocial behaviour concerns, building community trust and confidence and promoting community involvement.

We are mindful of the need to sustain this early progress over the long term. Key partners continue to maintain a focus on Pillgwenlly in terms of neighbourhood policing resources, regular action days, enforcement activities and improving engagement with the local community.

Action days took place in June, August and December 2018, with the ninth action day planned for June 2019. The focus of these days is enforcement, education and engagement. The Pillgwenlly Primary school Heddlu Bach (Mini Police) are regularly involved, and support the Police and other partners in various community work and events.

**Step 2:** Extend the above targeted approach to other communities using information provided in the Community Well-being Profiles and engagement activities to identify areas of work.

To take forward the development of *Strong Resilient Communities* a place based approach has been extended to the Ringland ward.

A multi-agency workshop took place in April 2019 with over 50 attendees who discussed what we are already doing in the local area, how we involve local people and what more we need to do. An action plan is being developed to progress this work.

## What progress have we made towards the steps we agreed in the plan?

Ringland was chosen as an area as it would build on the work already taking place with the 'community campus'. The community Campus is a combined capital investment to deliver community regeneration and a new model of primary health and social care in this area.

Work has also begun to transform Ringland community centre into Newport's first neighbourhood hub to put residents at the heart of service delivery. The Council agreed to develop the hub concept to enhance and integrate the delivery of support services. Ringland was chosen as the first location to pilot the concept due to high levels of deprivation and the greatest number of users of community services.

The identification of low levels of social capital in the area and evidence from the Community Well-being Profiles helped to secure a successful funding bid. The funding was to achieve maximum benefit to tackle serious and organised crime in Newport by focusing on building social capital in Ringland and Alway as a means of reducing crime and improving community well-being. Mutual Gain who use community engagement and empowerment to build social capital led the project.

Social capital is broadly about better trust in neighbours and agencies, stronger local networks and shared sense of identity, shared understanding, shared values, shared norms of behaviour, trust and cooperation.

Following on from this, in April One Newport's first participatory budgeting project took place in which the local community were empowered to decide which projects were funded to improve local well-being in Ringland and Alway.

Participatory budgeting is a form of citizen participation in which people are involved in the process of deciding how public money is spent. Local people are often given a role in the scrutiny and monitoring of the process following the allocation of budgets.

**Step 3:** *Develop and promote an overarching volunteering programme for Newport to enable people to volunteer and foster community resilience.*

As part of the place based approach in Ringland community coaching is now providing structured support to help local people build self-confidence to pursue their ideas, projects and goals to make Ringland and Alway better places to live. The type of projects being considered by local volunteers include reducing litter; improving services for young people, people with disabilities and the elderly; creating a community newsletter and improved engagement with the police.

Alongside this, the participatory budgeting project is intended to boost volunteering activity through the provision of funding for activities, which improve community safety. The participatory budgeting process also seeks to improve awareness of what is happening locally and to facilitate networking. The project awarded funding to three third sector organisations involved in mental health (Samaritans), sports activities (Alway Boxing Club), young people's engagement (Ringland Primary School radio



## What progress have we made towards the steps we agreed in the plan?

	<p>station) and also the Police Cadets who support young people's volunteering.</p>
<p><b>Step 4:</b> <i>Develop multi-agency community hubs at key locations around Newport to support local service provision.</i></p>	<p>As mentioned previously, we are also working together to develop a 'community campus' in Ringland.</p> <p>Community hubs will also be developed in three other areas across the city in the north, west, and central.</p> <p>The ambition is to create a cohesive, healthy and vibrant community area, which will provide a mix of high quality affordable homes, a modern shopping centre and attractive public spaces. It will also make it easier for people to access support by bringing health and well-being services together.</p> <p>The construction of the neighbourhood hub in Ringland is now underway. This will bring the management of a range of services into the hub, So there is one point of contact for families and individuals that will ensure the right support, in the right place.</p>
<p><b>Step 5:</b> <i>Develop a framework to support community groups regarding governance and funding</i></p>	<p>This is an area for development for the future.</p>
<p><b>Step 6:</b> <i>Development of an asset plan and process that enables joint delivery of services and empowers communities to find their own solutions.</i></p>	<p>The Mutual Gain work in Ringland uses an asset based community development approach looking to focus on "what's strong not what's wrong...". We held a community engagement event called the NPI9 Connecting Cafe in February 2019. At the event, we asked local people what life was like in the area and the community assets that were in place, which could help reduce crime and improve well-being. Identifying these assets informed the subsequent participatory budgeting project.</p> <p>We also held an stakeholder event for agencies working in Ringland to further inform our understanding of local social capital assets and services. This work will shape the development of the Strong Resilient Communities intervention.</p>
<p><b>Step 7:</b> <i>Strengthen communities by using the resources within the University of South Wales Early Years and Social Care Team, the Adverse Childhood Experiences (ACEs) Hub and other key partners to develop preventative approaches to ACEs and early years development.</i></p>	<p>The ACEs work is led at a regional level. This step is in both the <i>Strong Resilient Communities</i> and <i>Right Skills</i> intervention so a coordinated approach with the regional work and the two interventions is required.</p> <p>We are currently in discussion with the Public Health Wales ACEs Support Hub with a view to running a strategic workshop for PSB members. This will ensure the development of a strategic and integrated approach to this work.</p>

## How have we performed against our measures?



Key Performance Measures	Target	Actual	RAG
Number of people at attending the Connecting Café in Ringland	50	42	Amber
Number of people attending the participatory budgeting event	100	97	Amber

## Examples of best practice

### Making Ringland and Alway a stronger and more resilient to crime

Newport is one of five areas across England and Wales taking part in a Home Office programme to tackle serious and organised crime (SOC). To do this a series of projects are underway to reduce crime, reduce the impact of SOC on communities and protect the most vulnerable members of society from exploitation by criminals. Part of this work is concentrating on Ringland and Alway as intelligence and crime figures show that serious and organised crime has a foothold in the area and we are aiming to tackle it by making the community stronger and more resilient.

We commissioned an organisation called Mutual Gain who are specialists in developing 'social capital' to lead on this work.

Stronger 'social capital' will help to **prevent** crime, make people feel safer and support victims of crime. It will help with a **longer-term** solution to the issues faced in these communities, which cannot be dealt with solely through use of enforcement. To build social capital Mutual Gain have been **collaborating** partners in Ringland and Alway and also **involving** members of the community for example Alway Community Association, members of the Youth Parliament and individual residents. Local councillors have also played a part in promoting the project.

There are 3 strands to the Mutual Gain work in Ringland and Alway:

1. The **'Connecting Café'** was a community engagement event held in February where 42 local people attended and identified their main crime and community safety concerns and ideas to tackle them. Good levels of engagement were experienced at the event and the key issues raised were drugs, antisocial behaviour, dangerous driving, mental health and activities for young people.
2. The **Community Grant Scheme**, a participatory budgeting project where the local community were given responsibility for deciding which projects received funding from a community grant scheme. Almost 100 local people took part in the participatory budgeting event, which took place in April. Of the fifteen projects that applied for funding, four were successful and will provide diversionary activities for young people, mental health support and a local school radio station.
3. **Community Coaching** provides structured support to help local people build self-confidence to pursue their ideas, projects and goals to make Ringland and Alway better places to live. For example reducing litter; improving services for young people, people with disabilities and the elderly; creating a community newsletter and improved in engagement with the police.



Many of these approaches to place based working are new in Newport for example participatory budgeting, and take partnership approaches and citizen involvement and empowerment to new levels.



# Right Skills

People can access skills and education programmes that align with current and future local employment opportunities, enabling individuals and the city’s economy to achieve their potential.

## Which Well-being Goals does this contribute to?



A prosperous Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language
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## Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being
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## What progress have we made towards the steps we agreed in the plan?

**Step 1:** Education providers and employers will work together to:

- Fully understand skills needs for the Newport area (including future growth areas and skills gaps).
- Address skills needs for Newport’s existing and future workforce.

**And**

**Step 2:** Ensure young people leave school with the support, adaptable skills and confidence to successfully enter work, training or education. Schools and employers work together to enable young people to have the skills to be ready for work.

Partners hold a wealth of local labour market intelligence, which, if used effectively is a powerful asset in understanding skills needs and opportunities for local people in Newport, in the short and longer term. We are looking at ways to pool this intelligence, adding value to the higher-level intelligence provided by the Regional Skills Partnership’s Data Observatory and providing a basis for developing properly informed partnership-based projects going forward. We are also exploring funding opportunities.

We have developed an employer pledge, which brings together the public and private sectors to connect young people to the range of opportunities in the world of work. Through this initiative, employers will pledge to create sustainable, long-term relationships with schools and young people to help them make successful transitions into work through a range of activities such as work experience placements, workplace visits, curriculum enrichment, careers events and mentoring. A supporting digital profile will allow employers to advertise their job vacancies and young people to submit their CVs.

The employer pledge aligns with similar initiatives in Cardiff and Bristol, broadening the range of opportunities available to young people in Newport. We are also looking at the scope to use it to help the long-term unemployed into work.

Work through the Youth Engagement and Progression Framework (YEPF) has made good progress this year with the aim of reducing the number of young people aged 11 to 25 who are not engaged in education, employment or training (NEET).

The focus of the YEPF this year has been on early identification and tracking of young people who are at risk of becoming NEE, ensuring the support provided for the young person is at the right level and right time, provision and


## What progress have we made towards the steps we agreed in the plan?

	<p>employability. As a result of this work the NEET figures were well below the Welsh average (see below).</p>
<p><b>Step 3:</b> <i>Ensure people have an understanding of local skills priorities / significant capital investments in the area, and the employment / career opportunities they present.</i></p>	<p>We are working together to develop a calendar of events to raise awareness of skills, employment and career opportunities in the city.</p> <p>This year we were able to enhance the Newport Jobs Fair with increased participation by PSB members alongside private sector employers. Newport Jobs Fair took place in October with 55 employers exhibiting and 240 individuals entering employment as a result. With more time to plan this activity collaboratively, we hope to improve on this further in 2019.</p> <p>We marked National Careers and Apprenticeships Week in March with a jobs and careers fair at the Coleg Gwent City of Newport campus. The event focused on science, technology, engineering and maths (STEM) subjects, recognising that one in five new UK jobs will require STEM skills by 2022 and that there is potentially a very significant skills gap locally. The interactive event offered a hands-on experience of the different industries and the opportunity to speak to employers about apprenticeships, potential jobs and the skills and qualifications needed to secure employment in the STEM related industry.</p> <p>Planning got underway for Adult Learners Week 2019, with a number of PSB partners coming on board to broaden the offer to potential learners. Adult Learners' Week gives individuals the chance to take a step towards developing their skills; whether they want to get a better job or build confidence to access a course. We have secured additional funding for the Newport event in June 2019, enabling a bigger festival to be staged in the city centre to promote formal and informal opportunities and celebrate lifelong learning.</p>
<p><b>Step 4:</b> <i>Collaborative development of career pathways across all partners (e.g. apprenticeships).</i></p>	<p>We have made links with the private sector through the Newport Economic Network Digital Group with a view to developing digital skills pathways from primary school education, through secondary school to vocational, degree and postgraduate qualifications.</p> <p>We will also be taking forward development of a model for a shared apprenticeship scheme across PSB members.</p>
<p><b>Step 5:</b> <i>Develop appropriate provision for people from a range of circumstances, addressing and seeking to prevent disadvantage.</i></p>	<p>As we developed our action plan, we decided to use this Step to promote wider equality of opportunity for under-represented groups in general e.g. women in the construction industries.</p> <p>We made a successful bid to Welsh Government under the REACH Restart Project to assess and support development of English language skills and to deliver employment training for refugees and asylum seekers.</p> <p>Alongside Newport Armed Forces Forum, we secured Ministry of Defence funding to support service children in education, ensuring that local service children are not disadvantaged due to family mobility or a parent's deployment.</p> <p>The neighbourhood hub proposals continued to be developed to bring together a number of voluntarily accessed council services at a more local level.</p> <p>neighbourhood hubs will include community based education and training</p>

## What progress have we made towards the steps we agreed in the plan?

	provision, with some partner provision included such as careers advice through Careers Wales. There may be further opportunity for other education and learning provision going forward.
<b>Step 6:</b> Seek to maximise training opportunities from large-scale infrastructure projects.	<p>We have agreed to include emerging technologies e.g. electric cars and 3D printing etc. as part of this work.</p> <p>As a first step in this work, we have developed a community benefit handbook to derive training and education benefits from procurement contracts, investments and major developments in the city. We will input further into this going forward.</p>
<b>Step 7:</b> Use the resources within the University of South Wales Early Years and Social Care Team, the Adverse Childhood Experiences (ACEs) Hub and other key partners to improve early years skills development.	<p>As mentioned earlier in the report in the <i>Strong Resilient Communities</i> section, the ACEs work is led at a regional level, and this step is in both the <i>Strong Resilient Communities</i> and <i>Right Skills</i> intervention so a coordinated approach with the regional work and the two interventions is required. A strategic workshop is planned for PSB members.</p> <p>In addition, we were successful in obtaining £50,000 of funding to become a pathfinder for Welsh Government’s “Early Years Integration Transformation Programme” supporting system change so that early years services are clear and easy to access for users.</p>

## Key performance measures

	Key Performance Measures	Target	Actual	RAG
	Number of skills and employment events	3	2	Amber
	% of year 11 leavers not in education, employment or training	1.5%	1.1%	Green
	% of year 13 leavers not in education, employment or training	2.6%	1.7%	Green

## Examples of best practice

### REACH ReStart project

We have facilitated closer working relationships between education and training providers in the city and a better understanding of shared objectives. This, in turn, has created opportunities to develop joint funding bids. An example of this is refugee integration project.

We have submitted a bid under the REACH ReStart Project, which will deliver an ambitious and innovative integration support programme for refugees in Newport, as one of Wales’ four asylum dispersal clusters.

The services provided in Newport through partnership working will seek to improve access to language tuition, employability support and local cultural knowledge to aid community integration. Refugees will receive a holistic assessment of their needs and be routed through targeted support to enhance their efforts to integrate into society locally.

## Examples of best practice

The project commenced in March 2019. The aim across the life of the project is that 200 refugees and asylum seekers will receive assessments of their English language skills and be signposted to support in addition 50 individuals will receive employment training.

## Looking ahead

As we move into the second year of the plan, the main priority will be converting more of the agreed objectives into tangible outcomes. We have agreed a delivery plan with a number of short and long-term projects supported by performance indicators.

This report represents the first year of work for the PSB and as such, we are still going through a formative process of establishing roles, responsibilities and remits. As well as looking to deliver on projects, over the next 12 months, we will look to engage with the structural challenges of working within an extended partnership and a broader framework of skills and training. We will include, within this process, a discussion relating to how the group looks to establish relationships with other bodies that operate regionally or even nationally. We will establish closer relationships with regional partnerships, to ensure better collaborative working.

Key projects in 2019/20 will be to achieve improved sharing of labour market intelligence as well as closer engagement between employers and education providers through an ongoing relationship (currently referred to as the Newport Commitment), supported by a calendar of events that raises awareness of job, training and educational opportunities.

In the longer term, we see neighbourhood hubs and the Newport Knowledge Quarter as key developments where partners can add real value in shaping and delivering collaborative learning and training provision.

In the future, we will be able to identify the impact we have had across the skills landscape in Newport and point to concrete outcomes that would not exist otherwise.

# Green & Safe Spaces

Newport is a greener, healthier and safer place where all communities have easy access to quality greenspace for health, play and recreation.

## Which Well-being Goals does this contribute to?



A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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## Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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## What progress have we made towards the steps we agreed in the plan?


<b>Step 1:</b> Develop a collaborative Newport wide green infrastructure vision and plan which is adopted and delivered by all PSB partners	A 'Green and Safe Community Engagement Officer' has been funded to facilitate the delivery of this intervention of the Wellbeing Plan which has significantly contributed to the progress made. All partners have collaborated on shaping a Newport wide vision called the 'Newport Green and Safe Offer'. The Offer document is a live delivery plan that is being delivered by all partners.
<b>Step 2:</b> All PSB partners can clearly articulate and demonstrate the benefit of green infrastructure in their services and are working together to maximise tangible benefits (measured and set from the data & trend analysis)	We have created a Green and Safe Network to facilitate partnership working. The network has convened at regular workshops, led by NRW and NCC. Partners are beginning to work together to maximise benefits, through the delivery plan, and through changing the way they work together. The network has created links between partners, such as the community groups. An example of this is Maindee Edibles working with Newport City Council to manage their local green space in Maindee carpark and tree planting on Wharf Road. Regular network communications and facilitation is required to continue this work.
<b>Step 3:</b> Identify and apply a preventative approach to targeting crime, antisocial behaviour and challenging negative perceptions that deter people from using green spaces and parks.	<p>We are currently working to better understand crime and antisocial behaviour issues in Newport's green spaces.</p> <p>Funding has been allocated to Duffryn Community Link, who provide diversionary activities in Duffryn through their Woodland Routes to Well-being project.</p> <p>We are also currently working with the community in the Gaer Fort area to tackle antisocial behaviour and fire setting. Gaer Fort is one of the green spaces in Newport that has been nominated for Community Green Flag status.</p>



## What progress have we made towards the steps we agreed in the plan?

	<p>More work is required to apply a preventative approach to crime, this was highlighted by partners in a recent workshop. A communications plan will be created to improve perceptions of Newport's green spaces.</p>
<p><b>Step 4: Maintain, promote and mobilise people and communities to use green spaces for recreation and physical activity.</b></p>	<p>We have also provided funding to a number of community growing projects, including, Mountjoy Centre Church, Eveswell Community Centre, Maindee Primary Community Garden and the Maindee Edibles.</p> <p>In the Maindee area of the city, we have supported Maindee Edibles to manage their local green space. They have planted fruiting trees alongside Wharf Road and have plans to restructure Maindee carpark to include a community garden and natural play area.</p> <p>We are also beginning to promote the use of green space through social media and film. We will be creating a film of green spaces which will be used to promote sports activities, centred around the Newport Live summer events taking place in August. Promoting our green spaces is an area for development for the coming year.</p>

## How have we performed against our measures?

	Key Performance Measures	Target	Actual	RAG
	Community Green Flag Applications	5	5	Green

## Examples of best practice

### Duffryn Community Link – Woodland Routes to Well-being



Woodland Routes to Well-being is a big lottery funded £1 million, 7-year project lead by Duffryn Community Link (DCL) and based at Duffryn Woods. Currently in its second year, the project is a collaboration between the local community, Keep Wales Tidy, DCL,

Growing Spaces and the National Trust. One particularly successful aspect of the project is supervised play in green spaces around Duffryn, offering a safe play environment in an area that experience antisocial behaviour, fire setting and other intimidating behaviour. The Keep Wales tidy arm of the project has worked with volunteers to open the woodland to make it safer to access whilst participants can obtain woodland management qualifications. This has been very positive for the area as the woodland was previously very overgrown and was perceived to be unsafe for recreational use by the community.

## Examples of best practice

### Maindee Edibles – community gardening



The Maindee Edibles group are a great example of a successful community group greening their local area. The group is made up of skilled individuals with a drive and enthusiasm for growing, based at Maindee Library. The group grows vegetables and pollinator friendly plants on patches of ground across the ward. They work closely with Newport County Council, and grow on council owned land. Initially based at a Maindee carpark, works have spread out across the ward to include a community garden at of St Mary's Church and an orchard along Wharf Road.

### Growing Spaces – mental health support through gardening

Growing Space is a registered mental health charity, established in 1992, that supports adults with mental ill health through gardening and accredited training. The organisation provides vital support to the health service, and takes referrals from organisations that support the residents of Newport affected by mental illness. The organisation is a fantastic example of maximising the health benefits provided by green space through the delivery of services.

These projects are all good examples of work to support the Well-being of Future Generations (Wales) Act 2015, however many green spaces projects are reliant on external funding and resources, and this may not be sustainable in the longer term.

## Looking ahead

Looking to the future, we must enable our communities to become motivated to protect, enhance and use their environment. This is vital for building climate resilience and preventing further biodiversity loss.

In Newport, green spaces are heavily valued and are a key element of the *Newport "Offer"* to enhance well-being. Some opportunities to consider green space have been missed recently such as the development of the resilient neighbourhood hub and the convention centre. However, at this time of fast economic and population growth, green space and connectivity of green space must be protected as we develop our city.

Safety has also been identified as a key barrier preventing access to green spaces and this must also be addressed.

In the coming year we aim for the Green and Safe Network to run as a strong partnership, with independent collaborative working taking place, where green space is considered across the interventions and in all that we do as a partnership. We also need to investigate which performance indicators would be most appropriate to measure success as we go forward.

Edition 10 of Planning Policy Wales has highlighted a need for a Green Infrastructure Assessment for Wales, which will support this work. The Environment (Wales) Act 2016 stipulates a requirement to develop an Area Statement. As part of this work, Newport has been selected for an individual 'Landscape Profile'. The information contained in this profile will form the evidence base to support

## Looking ahead

future planning. The Wentwood landscape profile and 'Usk' landscape profile also contain sections of Newport area.

Specific areas of focus are:

- Welsh Coastal Path collaborative working on flood defence enhancement
- Maindee Edibles car park redevelopment
- Belle Vue community gardening centre delivering multiple services
- Ringland Resilient Neighbourhood Hub, integrating green spaces into new development
- Promotion of green space across all partners using skills sharing
- City Centre Greening
- Community Gardening

Austerity has had a large impact on the services that support green spaces and green infrastructure. Some funding is time limited and staffing resources are less than in the past. Going forward we need to adapt how we work with our communities to accommodate this in the future. Another year of funding has been sourced for the Green and Safe Community Engagement Officer which will continue to take this work forward.

# Sustainable Travel

Efficient, safe and accessible transport with overall low impact on the environment, including walking and cycling, low and ultra- low emission vehicles, car sharing and better connected public transport

## Which Well-being Goals does this contribute to?



<b>A prosperous Wales</b>	<b>A resilient Wales</b>	<b>A healthier Wales</b>	<b>A more equal Wales</b>	<b>A Wales of cohesive communities</b>	<b>A Wales of vibrant culture and thriving Welsh language</b>	<b>A globally responsible Wales</b>
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## Which Well-being Objectives does this contribute to?



<b>People feel good about living, working, visiting and investing in Newport</b>	<b>People and communities are friendly, confident and empowered to improve their well-being</b>	<b>Newport has healthy, safe and resilient environments</b>
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## What progress have we made towards the steps we agreed in the plan?

**Step 1:** PSB to become champions of sustainable travel, leading by example and reducing the public sector’s contribution to air pollution. To include:

<i>Sustainable Travel Plans</i>	This piece of work is yet to be developed. We plan to develop guidance that all public and third sector organisations could use to create more sustainable and usable staff travel plans.
<i>Ultra-Low Emission Vehicles</i>	<p>In the Well-being Plan, we pledged as a PSB to change 10% of our fleet vehicles to low emission by 2023, 50% by 2028 and 100% by 2043. A number of organisations have introduced some low emission fleet vehicles but this is still a development area for the PSB as a whole.</p> <p>The Energy Saving Trust has undertaken an ultra-low fleet feasibility study of eight organisations across Gwent (the five local authorities, Aneurin Bevan University Health Board, Gwent Police and South Wales Fire and Rescue Service). This study will identify opportunities to replace existing fleet with more efficient vehicles. Grey mileage (claimed through staff expenses) cost reduction is also covered. We plan to use the findings and the learning points for the PSB as a whole.</p>
<i>Regional Schemes</i>	We also promised to be the voice for the local area for regional schemes influencing travel choices and air quality. Links are in place with the Welsh Government and Transport for Wales to highlight Newport’s sustainable travel ambition and regular meetings are taking place.
<i>Supplementary Planning Guidance (SPG)</i>	An air quality SPG is now in place, which helps ensure a consistent and considered approach to air quality through the planning system. In addition, we are drafting a sustainable travel SPG. This guidance will encourage developers to think about the options for integrated sustainable travel within new developments and also how they link with the wider area.

## What progress have we made towards the steps we agreed in the plan?

### Use of Technology

We also pledged to reduce travel for people accessing work and services. Most PSB organisations have now invested in technology to enable staff to work remotely and from home. In addition, most are now moving towards installing Skype for meetings.

### Step 2: Create an environment where public transport, walking and cycling is prioritised. To include:

#### Prioritise walking, cycling and public transport

We have been successful in obtaining £5.2 million of funding to deliver the following projects:

- To design and build of a new active travel bridge near Newport Train Station from Queensway to Devon Place - £2.97 million
- To design of a new active travel bridge near to the SDR Bridge to connect Lysaghts village with Corporation Road and existing active travel routes - £0.17 million. We are waiting on confirmation of funding for the build.
- To link existing inner city active travel routes near Corporation Road, Nash Road, Gaer Fort and Coed-Melyn - £0.70 million
- To further develop active travel links at 14 Locks - £0.31 million
- To develop other active travel links across the city. This could include, links around the Newport International Sports Village, Junction 28 and A48. An audit will be undertaken to identify areas for development – £0.35 million.
- To replace and upgrade bus stops across Newport. This will enhance the public transport network to Metro standards and include real time electronic information for passengers at bus stops - £0.40 million.
- To undertake a city centre sustainable travel study. This study will consider sustainable access study for the management of people arriving in the city, movement around the city centre and to a variety of destinations across the city - £0.30 million.

These will be delivered in the coming year.

#### On street bike hire

An on street cycle hire feasibility study is underway. This study will provide policy context, identify any problems, constraints and opportunities. It will also include a survey to understand potential demand and potential cycle hire station locations.

#### Active travel on the school run

The Safer Routes in Communities programme is underway in St David's Primary. Sustrans have led on identifying how routes around the school could be improved to enable travel that is more active and how they link into existing and future active travel networks.


Year 1 of the project has involved the school, local community and local businesses in identifying issues. This has created a people centred approach to designing a safe and attractive environment for walking and cycling. In year 2, £0.21 million of funding will be used to implement these designs.

Three schools are also taking part in the Active Journeys Programme, St David's Primary, Ringland and St Patricks Primary. This programme works with schools to create a culture that makes it easier for children to walk, scoot or cycle.

## What progress have we made towards the steps we agreed in the plan?

	We also applied for funding to promote active travel in all primary schools in the city over the next four years. This application was unsuccessful but we continue to look at options to expand this work.
Parking	Currently in the Newport area there is an issue with illegal parking which that has an impact on those that choose to walk and cycle. From July 2019, a new team of civil parking officers will be employed to enforce parking regulations across the city.
Partner with other cities	No progress to date.
<b>Step 3: Encourage the use of ultra-low /zero emission vehicles. To include:</b>	
Electric Charging Points	We have completed the Gwent electric charging point feasibility study. This study looks at the feasibility of installing electric vehicle charge point across the region at specific sites that meet the criteria for the UK Government on street residential charge point scheme and workplace charge scheme. This information is being used to bid for funding for installation of charging points.
HGV / LGV fuel economy scheme	We were also successful in sourcing funding for the ECO Stars fuel economy scheme, which has been in place since Sept 2018. The scheme gives advice to fleet operators in the city with a view to reducing emissions and fuel costs. 17 organisations are now taking part in the scheme. Funding has been secured for a second year so we will be able to expand out to other organisations across the city.

## How have we performed against our measures?

	Key Performance Measures	Target	Actual	RAG
	Number of schools supported through the active journeys programme	3	3	Green
	Increase in active travel at schools taking part in the active journeys programme	10%	9.4%	Amber
	Number of organisations signed up to the Eco Stars Scheme	10	17	Green

## Examples of best practice

### Safe routes in communities programme – St David's Primary

St David's Safer Routes in Communities is a co-design project that is working with the school, students, parents and the surrounding community to make improvements to the streets that will result in a safer and more attractive environment for walking and cycling. The project is focussing specifically on the area around the school, aiming to reduce the current volume of traffic at pick-up and drop-off, and increase numbers of students walking and cycling.

Using a series of co-design and involvement workshops and engagement activities, the project has focussed on understanding



## Examples of best practice

specific issues and barriers to walking and cycling, and where changes could be made to address these issues. Key issues identified at pick up and drop times include volume of traffic on the streets outside the school, issues around safety for students as a result of the volume of cars, parking behaviour and poor crossing points. During the engagement process, 17 workshops took place throughout the area. 120 students attended workshops and 329 attendees overall and 79 online comments have been received using online mapping. From the co-design and involvement process a set of plans have emerged aimed at addressing these issues.

### ECO Stars fuel economy scheme

Newport joined the Eco Stars Scheme in 2018, the first area in Wales to do so. The scheme provides free advice to fleet operators on how to be more efficient with their fuel. The idea is simple, less fuel burnt, more money saved & less pollution generated. The scheme grades a company with a star rating of 1-5, followed by advice on how to improve their use of fuel. By the end of the 2018-



19, financial year over 17 companies that operate in Newport had become members, covering over 6,500 vehicles. It is too early to measure the success of this scheme but early feedback looks favourable.

Confirmation of funding for a second year is in place. The scheme will now expand its scope to include measures for supporting the taxi industry. With adequate funding Newport hopes to be able to continue supporting the scheme and expand upon its initial success. Measures relating to cost savings and fuel consumption reduction will be reported in the second year.

## Looking ahead

In the coming year we plan to develop a **long-term, preventative, integrated** vision and plan of what success will look like. Alongside we will identify a suite of key indicators to measure **long-term** success. The results from *Sustainable Travel* engagement exercise that is currently underway will inform the **long term** plans.

We will also create a wider network of partners to help encourage wider **collaboration** and shape the long-term vision and plans. Improving the **involvement** of people with an interest in this intervention will also be key. The setting up of the network will support this and by alongside ensuring appropriate engagement activities take place.

More specific plans for this intervention includes:

- Developing a toolkit for all public and third sector organisations to use to create more sustainable staff travel plans.
- Reviewing and implementing the findings from the Gwent Fleet Review Study and the On Street Bike Hire Study.
- Finalising the Sustainable Travel SPG.
- Continuing the Safer Routes in Communities Project in St David's Primary and look for funding streams to expand this work to other schools.
- Delivery of infrastructure projects where funding has been secured.
- Expanding the ECO Stars Scheme to include other organisations and the taxi industry.

## CHAPTER 4: SUSTAINABLE DEVELOPMENT PRINCIPLE

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At the outset of the plan, we committed to work differently and work together with local communities towards the common goals and objectives set out in the plan. Before developing the plan with pledged to be:

- Ambitious
- Serious about working in partnership
- Firmly focused on people
- Focused on outcomes
- Not solely driven by data

We said we would achieve this by focusing on the sustainable development principle:

- **Looking to the long term:** Being aware of and addressing, the well-being of future generations whilst addressing the needs of the people we currently serve.
- **Prevention:** Exploring how to break cycles and dig deeper to better understand the causes and effects of key issues that people and communities face. Finding enabling solutions and intervening at the right time to prevent problems getting worse or arising in the future.
- **Taking an integrated approach:** Fully considering the connections between the well-being goals, the PSB well-being objectives and the well-being objectives of individual organisations. Taking steps which maximise the collective impact on the well-being goals rather than just meeting the objectives.
- **Collaborating with others:** Strengthening joint working across the city's public service. No single organisation is able to improve the economic, social, environmental and cultural well-being of Newport on its own. Taking a collaborative approach ensures that actions are complementary and therefore maximise the collective impact.
- **Involving people:** Developing solutions in partnership with local people and communities and ensuring they are involved in the decisions that affect them.

Examples of this approach are:

### Looking to the long term



To move towards *Strong Resilient Communities* we are developing community hubs. This is a new way of working and will provide a new model for delivering place based services and community regeneration that will benefit future generations.

Strengthening community resilience and an increased focus on well-being should help to reduce health and social care issues over the longer term. For example through the integrated well-being networks approach which is being taken forward in Ringland.

To enable people to gain the *Right Skills* we are looking to the long-term sustainability of the city's economy, focusing on growth sectors within the city and the nature of the future



workplace. The Newport Futures Workshop in February provided useful insight on long-term skills issues for Newport and this will inform our *Right Skills* delivery plan in the coming year.

The intention is to ensure that young people leave school with the adaptable skills that will be required to navigate future employment challenges. The work that we are carrying out now, particularly around the development of sophisticated early identification, tracking and employability measures will make sure that we are providing young people with the best employability options possible.

## Prevention



The five interventions of *The Newport “Offer”*, *Strong Resilient Communities*, *Right Skills*, *Green & Safe Spaces* and *Sustainable Travel* were chosen as preventative approaches to the main issues, challenges and opportunities facing Newport in the future.

Preventative approaches have been applied to support city centre management including creating a safer environment in the daytime, evening and night-time. The first city centre action day was held in October 2018 with a wide range of partners involved in tackling issues and engaging with the public.

We are also working with the Business Improvement District (BID) and other partners to improve the safety of the area in and around St Paul’s Walk, with a view to developing *Green and Safe Spaces* including a community garden that design out crime. Other areas of the city centre are also being considered for greening with multiple benefits for well-being.

Encouraging *Sustainable Travel* will reduce air pollution which is key to preventing many illnesses. The effects of both short and long-term exposure to various air pollutants and adverse health outcomes are now widely accepted. Short-term exposure can trigger symptoms such as eye, nose and throat irritation, headaches and nausea, leading to asthma, lung function effects, an increased dependency on medications and an increased risk of hospital admissions. Long-term exposure can cause coronary heart disease, cerebrovascular disease, heart failure and cancer. We are only in the first year of the Well-being Plan and there are lots of aspects of *Sustainable Travel* that we need to consider to enable changes in travel behaviour so as to improve air pollution. However, we have started to make changes that will help us move towards this goal.

## Taking an integrated approach



One of our significant areas for development is making sure that the work of each intervention is integrated and complimentary to the other four interventions.

*The Newport “Offer”* is key to making this happen and should be *integrated* with the other ‘interventions’ as it the visible product of our collective activity. For example, *Green & Safe Spaces* have developed a Green & Safe “Offer” which will provide one part of the overall *Newport “Offer”*. In addition, *Right Skills* are developing a pledge between

employers and young people, which will be included in the “invest in Newport” section of the new destination website.

## Collaborating with others



We now have a wide range of partners and community groups involved in the *Green and Safe Spaces* Network enabling joined up and collaborative working. Regular workshops have taken place with collaborative working, particularly successful for community groups, the housing associations and existing partnerships such as the Living Levels. The network now shares a Newport wide vision called the Newport Green & Safe Offer. This is a live delivery plan being delivered by partners.

The employer pledge is also good example of collaboration building a formal relationship between the city of Newport and the private sector. As mentioned earlier in the *Right Skills* section of this report employers will pledge to create sustainable, long-term relationships with schools and young people to help them make successful transitions into work through a range of activities such as work experience placements, workplace visits, curriculum enrichment, careers events and mentoring. The pledge will improve collaboration between the public and private sector as well as improving the employability opportunities for young people.

A key aim is to lay the foundations for a framework of collaborative partnership within service providers in Newport improving access to a range education and training opportunities and supporting progression.

## Involving People



As part of *Strong Resilient Communities* the Mutual Gain project is an excellent example of the participation of local people in order to build ownership, empower them and increase their own abilities to participate and lead projects in the future. There has been a particular focus on young people’s participation but also intergenerational working for example through the provision of personal coaching.

Involvement of citizens and organisational partners has been a cornerstone of the work in Ringland and Alway to strengthen social capital and increase community resilience. The approach has been community led, with local people identifying their concerns, their strengths and assets and putting in place a participatory budgeting approach. For example, participatory budgeting is overseen by a community steering group who decide who can bid, funding limits and shortlist applicants. This empowers local people whilst also building their trust, self-confidence and skills. In this way, social capital increases and the likelihood for sustained improvements in well-being.

In the Pillgwenly area a similar place based approach has included regular ‘action days’ where the local primary school Heddlu Bach (Mini Police) take part in activities like traffic speed checks; community litter picks take place and local people shadow council enforcement officers to build trust and confidence.

*Sustainable Travel* public engagement is also underway looking at a range of *Sustainable Travel* options including public electric charging points, clean air zones, fuel advice schemes, low emission taxi fleets, buses and cars, improving pedestrian and cycle routes and on street bike hire. The results will be used to develop a long-term vision and plan and shape how funding is used going forward.

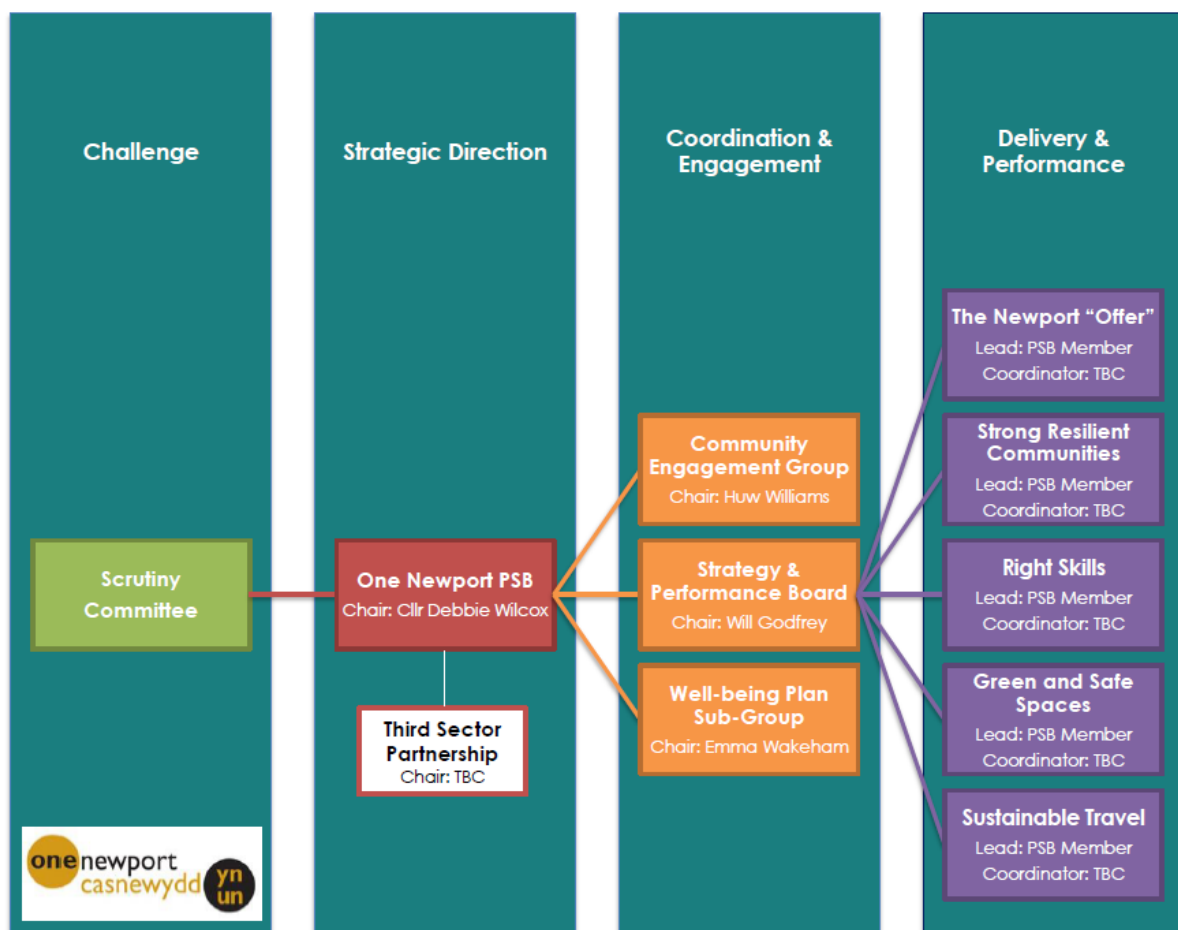
## CHAPTER 5: PERFORMANCE, GOVERNANCE & ACCOUNTABILITY

### Delivery & Performance Framework

When the Local Well-being Plan was published a [Delivery and Performance Framework](#) was developed setting out how we will manage delivery and performance. As part of the framework and to support, the function of the PSB and the delivery of the Plan a partnership structure was established which is detailed below. The roles and responsibilities are set out in the Framework.

### Partnership Delivery Structure

This structure shows the governance arrangements for partnership delivery.



### Measuring Progress

At this early stage of the Plan it has been difficult to measure real progress and outcomes. Some measures have been added in the appropriate section but these do not give a full picture of the work underway.




By the end of the second year of the Plan we would anticipate having performance measures across the interventions.

During the life of the plan, measuring well-being of Newport, as a whole is key, and with this in mind, we plan to review annually at the Thriving Places Wales Index for Newport.

The Newport index for 2019 is shown below and will give a baseline for a comparison in years to come.

<b>LOCAL CONDITIONS</b>	<b>4.41</b>	<b>SUSTAINABILITY</b>	<b>4.89</b>
<b>Place &amp; Environment</b>	<b>3.55</b>	CO2 Emissions	4.91
Transport	4.91	Ecological footprint	5.93
Safety	2.31	Household recycling	5.33
Housing	3.28	Renewable energy production	3.39
Local	3.69		
<b>Mental &amp; Physical Health</b>	<b>4.78</b>	<b>EQUALITY</b>	<b>4.43</b>
Healthy & risky behaviours	6.12	Health inequality	4.59
Overall health status	3.67	Income inequality	5.38
Mortality & life expectancy	4.34	Well-being inequality	4.26
Mental health	5.00		
<b>Education &amp; Learning</b>	<b>5.19</b>		
Adult	4.52		
Children	5.85		
<b>Work &amp; Local economy</b>	<b>4.45</b>		
Unemployment	4.28		
Good jobs	6.54		
Deprivation	2.72		
Local business	4.26		
<b>People &amp; Community</b>	<b>4.07</b>		
Participation	3.86		
Culture	4.17		
Social isolation	4.47		
Community cohesion	3.78		

KEY	
High	
Medium	
Low	

Thriving Places Wales is based on Happy City's groundbreaking Thriving Places Index, which measures how well areas are doing at growing the conditions for equitable, sustainable well-being. Data Cymru have worked with Happy City, and the five Public Services Boards across Gwent, to adapt the tool for the different context and data available in Wales.

The design provides a robust reporting framework to support decision-makers in local areas to improve lives on the ground and to help shift the focus, place by place, towards measuring what matters.

The conditions included in the framework are what are shown to be most important for individuals, communities and areas to thrive. They define sustainable well-being as providing equal opportunities to thrive for present and future generations. Thriving Places Wales offers an alternative view of well-being compared to financial and deprivation-based indices.

## Accountability

In order to assure democratic accountability there is a requirement for a designated local government scrutiny committee of the relevant local authority to scrutinise the work of the public services board.

In Newport, the scrutiny committee responsible for scrutinising the work of the PSB is Scrutiny Performance Committee – Partnerships chaired by Councillor Majid Rahman. There are nine members of the committee and to ensure consistency, the terms of reference of the Scrutiny Committee mirror those agreed by the PSB.

As part of its work during 2018-19, the Committee had the opportunity on the 9 January 2019 to scrutinise the [mid-year update](#), with the chair subsequently presenting the Committee's comments back to the PSB on the 13 March 2019.

This first Annual Report of the Well-being Plan was presented to the Scrutiny Committee on the 25 June 2019.

The [Office of the Future Generations Commissioner](#) has published the [Future Generations Framework for Scrutiny](#). This framework supports decision-making and scrutiny and is a series of prompts that could help anyone who is keen to ask questions about how a decision has been made. As we continue to work with the scrutiny committee we will use the framework as a toolkit for appropriate challenge and continuous improvement.

## More Information

A number of supporting documents have been developed as follows:

[Community Well-being Profile \(Local Well-being Assessment\)](#)

[Newport's Well-being Plan 2018-23 \(English version\)](#)

[Newport's Well-being Plan 2018-23 \(Welsh version\)](#)

Well-being Plan Animation Video – [English](#) / [Welsh](#)

[Choosing Emerging Priorities](#)

[Response Analysis \(RA1\) – Understanding Outcomes](#)

[Response Analysis \(RA2\) – Linking Interventions to Outcomes](#)

Well-being Plan (Easy read version) – under development

For further information about the One Newport PSB, the Local Well-being Plan or partnership arrangements in the city please visit our website at

<http://onenewportlsb.newport.gov.uk>

## Contact Details

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# Scrutiny Report



## Performance Scrutiny Committee – Partnerships

### Part 1

Date: 26 June 2019

### Subject **Draft 2019-20 Annual Forward Work Programme**

Author Scrutiny Advisor

The following people have been invited to attend for this item:

Invitee:	Role
Meryl Lawrence	Scrutiny Adviser

## Section A – Committee Guidance and Recommendations

### 1 Recommendations to the Committee

The Committee is asked to:

1. Consider the draft Annual Forward Work Programme (**Appendix 1**) and determine if it wishes to make any amendments to the programme or if further information is required;
2. Agree the start time for the Committee meetings, and approve the proposed schedule of meetings for 2019-20 (**Appendix 2**).

### 2 Context

#### Background

- 2.1 The Centre for Public Scrutiny’s Good Scrutiny Guide recognises the importance of the forward work programme. In order to ‘lead and own the process’, it states that Councillors should have ownership of their Committee’s work programme, and be involved in developing, monitoring and evaluating it. The Good Scrutiny Guide also states that, in order to make an impact, the scrutiny workload should be co-ordinated and integrated into corporate processes, to ensure that it contributes to the delivery of corporate objectives, and that work can be undertaken in a timely and well-planned manner.
- 2.2 Scrutiny Committees have limited time and resources and therefore work plans need to be manageable. It is not possible to include every topic suggested by Members, Heads of Service or the Public – successful Scrutiny is about looking at the right topic in the right way and

Members need to be selective, whilst also being able to demonstrate clear arguments for including or excluding topics.

- 2.3 The Centre for Public Scrutiny (CfPS) guide to work effective work programming 'A Cunning Plan?' makes the following reference to the importance of good work programming:

*'Effective work programming is the bedrock of an effective scrutiny function. Done well it can help lay the foundations for targeted, incisive and timely work on issues of local importance, where scrutiny can add value. Done badly, scrutiny can end up wasting time and resources on issues where the impact of any work done is likely to be minimal.'*

### **3 Information Submitted to the Committee**

- 3.1 The following information is provided to the Committee:

**Appendix 1** – Draft Annual Forward Work Programme

**Appendix 2** – Draft Schedule of meetings

#### **Draft Annual Work Programme**

- 3.2 The draft work programme is being presented to the Committee for consideration following consultation with the Scrutiny Chairs, and Service Areas, and detailed research by the Scrutiny team. It is designed to be a starting point for Members to develop, the work programme for Scrutiny should be Member led.
- 3.3 The attached draft work programme has been drafted using a number of difference sources, including:
- The Committees suggestions;
  - Cabinet Work Programme;
  - Corporate Risk Register;
  - Previous Scrutiny Committee Forward Work Programmes, Agendas and minutes (available online);
  - Policy Framework;
  - Discussions with the Performance Team (Performance Information) and relevant Heads of Service.
- 3.4 There are also items where there is a Statutory duty for Policy Framework documents to be considered by Scrutiny, for this Committee this covers the draft budget proposals in January 2019. The Committee will be consulted on proposals relevant to the Committees terms of reference in January 2019, and provide comments / recommendations to the Cabinet prior to a final decision being made on the proposals by the Cabinet at its meeting in February 2019. The Overview and Scrutiny Management Committee will coordinate comments from all of the Scrutiny Committee, and will make comment on the budget process and public engagement.
- 3.5 Once the Committee is happy with the content of its Annual Work Programme, it will be published to the website to allow members of the public to view. The Committee may wish to consider if it wishes to seek the feedback of any stakeholders on the work programme.
- 3.6 The Committee will then have a standing item on each of its Committee meeting agendas for a Forward Work Programme Update, with a breakdown of which items will be coming to each meeting. It will also clarify what information has been requested for the Committees consideration, what the role of the Committee is for each item and a list of invitees. The Committee will need to approve this information at each meeting.



- 3.7 Under the Committee restructure in May 2017, performance monitoring role should now have a more prominent position within the Scrutiny function, with this Committee focusing its work programme on fulfilling this role within its remit.
- 3.8 The work programme attached has been developed to focus the Committee's limited resources on routinely scrutinising performance to provide a more in-depth monitoring and challenge for clearly defined service areas.
- 3.9 Detailed performance monitoring information will be provided quarterly, comprising of an overview of the performance position within the service area, and for any red / amber measures identified, the background data to give a more detailed picture of the measure in question.
- 3.10 To focus the discussion, the Head of Service will brief the related Cabinet Member(s) to the report prior to the Committee meeting.
- 3.11 Where the Committee identifies the need for more detailed scrutiny in a specific issue / area, the Committee can request more information back to the next committee meeting. It is intended that this approach will allow Members to gain an overall picture of performance in the service area, and allow space on the work programme to undertake 'deep dives' and request more detailed information where they see an area of concern.
- 3.12 As the Committee identified some areas that they would like to be provided with additional information before committing to a 'deep dive' or Policy Review Group. Head of Service briefings have been set up in September in lieu of the meeting. These briefings are for the Committee to receive additional information before committing to undertaking resource heavy additional work.

#### **4. Suggested Areas of Focus**

- 4.1 The draft work programme contains suggested items for the work programme – Member input to the work programme is essential to the success of Scrutiny.
- 4.2 The Corporate Assessment, and the subsequent [follow up assessment](#) provide background information on the importance of good work programming. Specific reference is made to the need to align the Cabinet and Scrutiny work programmes to ensure the value of the Scrutiny Function is maximised.

## Role of the Committee

### The role of the Committee in considering the report is to:

In considering what items should be included in the Committees forward work programme, the Committee should consider how each item fits within the following selection criteria:

#### Criteria for Selecting Scrutiny Topics

PUBLIC INTEREST:	The concerns of local people should influence the issues chosen for scrutiny;
ABILITY TO CHANGE:	Priority should be given to issues that the Committee can realistically influence, and which will result in a Cabinet decision being taken;
PERFORMANCE:	Priority should be given to the areas in which the Council, and other agencies, are not performing well;
EXTENT:	Priority should be given to issues that are relevant to all or large parts of the city;
REPLICATION:	Work programmes must take account of what else is happening in the areas being considered to avoid duplication or wasted effort.

#### Reasons to Reject Scrutiny Topics

- The issue is already being addressed / being examined elsewhere and change is imminent
- The top would be better addressed elsewhere (and will be referred there)
- Scrutiny involvement would have limited / no impact upon outcomes
- The topic may be sub-judice or prejudicial to the Council's interest
- The topic is too broad to make a review realistic
- New legislation or guidance relating to the topic is expected within the next year
- The top area is currently subject to inspection or has recently undergone substantial change

- 4.3 For each item on the agreed work programme, the Committee should consider if they are well defined to ensure the Committee can effectively fulfil its role for each item.

#### Defining Scrutiny Topics

For every item on the work programme / new referral, it should be clear:

- **What is the issue / activity / project under consideration?**
  - *A brief outline of the matter being referred / the question being asked*
- **What is Scrutiny being asked to do?**
  - *e.g. undertake a full review of the subject? Investigate / interrogate different policy options? Be consulted of final proposals before decision making? Monitor outcomes / implementation?*
- **What are the reasons for / expected benefits of involving Scrutiny in this matter?**
- **Is there a specific deadline for this piece of work?**

## Section B – Supporting Information

### 5 Links to Council Policies and Priorities

- 5.1 Having proper work programming procedures in place ensures that the work of Overview and Scrutiny makes a positive impact upon the Council’s delivery of services, contributes to the delivery of corporate objectives, and ensures that work can be undertaken in a timely and well-planned manner. All undertakings of the Committee should impact on the Corporate Plan Commitments and the Well-being Objectives.

<b>Well-being Objectives</b>	Promote economic growth and regeneration whilst protecting the environment	Improve skills, educational outcomes & employment opportunities	Enable people to be healthy, independent & resilient	Build cohesive & sustainable communities
<b>Corporate Plan Commitments</b>	Thriving City	Aspirational People		Resilient Communities
<b>Supporting Function</b>	Modernised Council			

### 6 Risks

- 6.1 If proper work programming procedures are not put in place, the organisation and prioritisation of the work programme is put at risk. The work of Overview and Scrutiny could become disjointed from the work of the rest of the Council, which could undermine the positive contribution Overview and Scrutiny makes to service improvement through policy development.
- 6.2 A report is presented to each Committee every month in order to mitigate that risk. The specific risks associated with individual topics on the work programme will need to be addressed as part of the Committee’s investigations.

### 7 Financial Implications

- 7.1 The preparing and monitoring of the work programme is done by existing staff for which budget provision is available. There will be financial consequences for some of the reviews undertaken. These will be commented upon by the Head of Finance as the reports are presented.

### 8 Wellbeing of Future Generation (Wales) Act

- 8.1 The Annual Forward Work Programme does not directly address any aspects of the Wellbeing of Future Generation (Wales) Act. Each topic outlined in the Forward Annual Work Programme should be measured against the Act’s seven Wellbeing Goals and delivered in line with its Sustainable Development Principles;

#### Wellbeing Goals

- **A Prosperous Wales**
- **A Resilient Wales**
- **A Healthier Wales**
- **A More Equal Wales**
- **A Wales of Cohesive Communities**
- **A Wales of Vibrant Culture and Welsh Language**
- **A Globally Responsible Wales**

## Sustainable Development Principles

- Does the report / proposal demonstrate how as an authority we are working in accordance with the sustainable development principles from the act when planning services?
  - **Long Term**  
*The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs*
  - **Prevention**  
*How acting to prevent problems occurring or getting worse may help public bodies meet their objectives*
  - **Integration**  
*Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies*
  - **Collaboration**  
*Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives*
  - **Involvement**  
*The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.*

## 9. Background Papers

[Good Scrutiny? Good Question! Wales Audit Office Improvement Study in Local Government. 'A Cunning Plan?' Devising a Scrutiny Work Programme' – CfPS Guide Corporate Assessment , Follow up in 2015 and Progress Report August 2016 Council Report – Scrutiny Committee Structures – May 2017](#)

Report Completed: June 2019

Topic	Role	Why is the Committee looking at this Report
<b>Wellbeing Plan and Annual Report</b>	Performance Monitoring of the delivery of the Wellbeing Plan by the PSB and its progress towards the five Interventions within the plan.	<p>Statutory obligation within the Wellbeing of Future Generations (Wales) Act 2015 for this item to be included on the work programme.</p> <p>The Well-being Plan has been considered by Scrutiny previously, for progress against the five Interventions from the PSB Intervention Leads. A Dashboard, Action Plan and narrative will be presented following feedback from the Committee's previous recommendations.</p> <p><b><i>Timescale: Annual Report (26 June 19) &amp; Mid-Year Update (5 Feb 20)</i></b></p>
<b>Education Achievement Services Contribution – Financial Year 2018/19 and Value for Money Model for Commissioning Arrangements</b>	Performance Scrutiny of the EAS Partnership - through Annual Monitoring of the local authorities Financial contribution to EAS and also the through consideration of the value for money model, and its potential use / implications for scrutiny of other partnerships.	<p>Newport City Council makes an annual contribution to the commissioning of the EAS. This report would provide the Committee with detail of the financial contribution which the Council has made and the level of support which the EAS has provided to Newport over the financial year 2017/18.</p> <p>EAS is one of a number of commissioned education services, and EAS were supporting work to develop a "Value For Money Model" so that the approach developed here could be applied more widely. It was suggested that this model could also be of interest to scrutiny in monitoring and assessing commissioned services.</p> <p><b><i>Timescale – 10 July 2019</i></b></p>
<b>Regional Area Plan 2018-19</b>	Monitor the 2018-19 Regional Area Plan of the Gwent Regional Partnership Board (comprising Aneurin Bevan Health Board and the five Local Authorities within the former Gwent area)	<p>The Social Services and Wellbeing (Wales) Act places a statutory duty on local authorities and health boards to produce a Regional Area Plan setting out the how the priorities identified in the statutory regional population needs assessment (PNA) in relation to people requiring care and support, will be delivered in partnership and through integrated working.</p> <p><b><i>Timescale – 10 July 2019</i></b></p>
<b>Regional Transformation Grant</b>	Gwent Regional Partnership Board (comprising Aneurin Bevan Health Board and the five Local Authorities within the former Gwent area)	<p>The Social Services and Wellbeing (Wales) Act places a statutory duty on local authorities and health boards to produce a Regional Area Plan setting out the how the priorities identified in the statutory regional population needs assessment (PNA) in relation to people requiring care and support, will be delivered in partnership and through integrated working.</p> <p><b><i>Timescale – 9 October 2019</i></b></p>

Topic	Role	Why is the Committee looking at this Report
<b>Integrated Care Fund Capital and Revenue Projects</b>	Performance Scrutiny – Monitoring Progress	Consider the report upon ICF Projects within Newport and monitor their progress  <i>Timescale – 9 October 2019</i>
<b>Shared Resource Services</b>	<b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b>	<b>The Committee received a performance update in April 2019 and agreed to receive an updated Action Plan to monitor in 6 months.</b>  <i>Timescale – October 2019</i>
<b>National and Regional Adoption Service</b>	Monitoring Progress	Consider the Annual Report of the National and Regional Adoption Service and determine if it wishes to make any comments.  <i>Timescale - 4 December 2019</i>
<b>Update upon Developing Regional Fostering Arrangements</b>	Monitoring Progress	Monitoring of progress on the development of regional fostering services and determine if it wishes to make any comments.  <i>Timescale - 4 December 2019</i>
<b>Education Achievement Services - Business Plan</b>	Performance Scrutiny – of the EAS Partnership and its achievement of the objectives within the Business Plan and consider the impact of the plan for communities within Newport	The Business plan is the regional strategic plan for accelerating educational outcomes during 2020 - 2021. It sets out the priorities, programmes and outcomes to be achieved by the Education Achievement Service on behalf of the South East Wales Consortium.  The South East Wales Consortium is required to submit to the Welsh Government a three-year Business Plan that will be updated annually and the local authorities Scrutiny Committees are consulted as part of this process.  <i>Timescale – 5 Feb 2020</i>
<b>Regional Safeguarding</b>	Monitoring Progress	<b>A report upon Regional Safeguarding will include an update upon the implementation of the Violence against Women, Domestic Abuse and Sexual Violence (VAWDASV) reported in 2019 and 2018 due to the statutory role of the Local Authority for this strategy.</b> Representatives from the Regional Partnership Board to be invited to attend alongside the Officers from NCC.  <i>Timescale – 18 March 2020</i>

Information Reports	Timescale
<b>Public Services Board - Minutes</b>	As published on PSB website via link available
<b>Cardiff Capital Region City Deal Joint Overview and Scrutiny Committee - Agenda, Reports and Minutes</b>	As published on BCBC website via link available
<b>Well-being Assessment Section by Section</b>	As published / available.

Briefing Sessions		
Topic	Description	Timescale
<b>Wastesavers</b>	Overview of the partnership arrangements.	TBC
<b>Newport LIVE</b>	Overview of the partnership arrangements.	TBC
<b>Norse</b>	Overview of the partnership arrangements.	TBC

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**Performance Scrutiny Committee - Partnerships - Draft Schedule of Meetings**

<b>Date</b>		<b>Time</b>	<b>Venue</b>
Wednesday	26 June 2019	5pm (TBC)	Committee Room 1
Wednesday	10 July 2019	5pm (TBC)	Committee Room 1
Wednesday	9 October 2019	5pm (TBC)	Committee Room 1
Wednesday	4 December 2019	5pm (TBC)	Committee Room 1
Wednesday	5 February 2020	5pm (TBC)	Committee Room 1
Wednesday	18 March 2020	5pm (TBC)	Committee Room 1
Wednesday	22 April 2020	5pm (TBC)	Committee Room 1

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